

U-Line Corporation Shipping & Return Policy

Delivery

Orders typically ship within 5-7 business days via UPS and can be shipped to all 50 U.S. states. We do not offer shipping to P.O. Boxes, APO's, Canada, or Puerto Rico at this time. Visit <http://u-line.middlebyadvantage.com/> to purchase parts worldwide through Middleby Home. Shipping costs are calculated during checkout.

Return Policy

All parts & accessories sold on u-line.com include a warranty against defects and faulty workmanship. Any shipping damage or missing items must be reported within 1 business day by calling +1.800.779.2547 or email onlineparts@u-line.com.

To initiate a return, please contact U-Line at +1.800.779.2547 or email onlineparts@u-line.com before returning any items. A return authorization number will be provided and must be included with the return along with the original packing slip.

To receive credit for returned parts and accessories, all items must be returned unused and in original packaging, free and clear of excessive markings and labels. Items may be returned within 30 days from the date shipped from U-Line. **A 30% restocking fee will be charged on all returns.** Return freight is the responsibility of the customer.

Service

U-Line recommends service be performed by an authorized servicer. To find U-Line factory authorized service in your area, visit our [online service locator at u-line.com](#).