# USER GUIDE & SERVICE MANUAL



Model: U-1024WCS-00B

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#### **WELCOME TO U-LINE**

Congratulations on your U-Line purchase. Your product comes from a company with over five decades of premium modular ice making, refrigeration, and wine preservation experience. U-Line creates products focused on functionality, style, and inspired innovations — paying close attention to even the smallest details. Applications include residential, outdoor, ADA height compliant, marine, and commercial. Complete product categories include Beverage Centers, Wine Refrigerators, Ice Machines, Refrigerators, Freezers, and Dispensers.

Our advanced refrigeration systems, large and flexible capacities, and Built-In to Stand Out® clean integrated look allow you to preserve the right product, in the right place, at the right temperature. Since 2014, U-Line has been part of the Middleby family of brands. All products are designed, engineered, and assembled in Milwaukee, Wisconsin, USA, and select products are available worldwide. U-Line - RIGHT PRODUCT. RIGHT PLACE. RIGHT TEMPERATURE®.

#### **PRODUCT INFORMATION**

Looking for additional information on your product? User Guides, Spec Sheets, CAD Drawings, Compliance Documentation, and Product Warranty information are all available for reference and download at u-line.com.

#### PROPERTY DAMAGE / INJURY CONCERNS

In the unlikely event property damage or personal injury is suspected related to a U-Line product, please take the following steps:

- 1. U-Line Customer Care must be contacted immediately at +1.414.354.0300.
- 2. Service or repairs performed on the unit without prior written approval from U-Line is not permitted. If the unit has been altered or repaired in the field without prior written approval from U-Line, claims will not be eligible.

#### **GENERAL INQUIRIES**

**U-Line Corporation** 8900 N. 55th Street Milwaukee, Wisconsin 53223 USA Monday - Friday 8:00 am to 4:30 pm CST

T: +1.414.354.0300 Email: sales@u-line.com

u-line.com

#### **SERVICE & PARTS ASSISTANCE**

Monday - Friday 8:00 am to 4:30 pm CST

T: +1.800.779.2547

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Service Email: onlineservice@u-line.com Parts Email: onlineparts@u-line.com

#### **CONNECT WITH US**













Designed, engineered and assembled in WI, USA

Introduction

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## Safety and Warning

#### **NOTICE**

Please read all instructions before installing, operating, or servicing the appliance.

Use this appliance for its intended purpose only and follow these general precautions with those listed throughout this quide:

#### SAFETY ALERT DEFINITIONS

Throughout this guide are safety items labeled with a Danger, Warning or Caution based on the risk type:



Danger means that failure to follow this safety statement will result in severe personal injury or death.

# **▲** WARNING

Warning means that failure to follow this safety statement could result in serious personal injury or death.



Caution means that failure to follow this safety statement may result in minor or moderate personal injury, property or equipment damage.

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## Disposal and Recycling



RISK OF CHILD ENTRAPMENT. Before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so children may not easily climb inside.

If the unit is being removed from service for disposal, check and obey all federal, state and local regulations regarding the disposal and recycling of refrigeration appliances, and follow these steps completely:

- 1. Remove all consumable contents from the unit.
- 2. Unplug the electrical cord from its socket.
- 3. Remove the door(s)/drawer(s).

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## **Environmental Requirements**

This model is intended for indoor/interior applications only and is not to be used in installations that are open/ exposed to natural elements.

This unit is designed to operate between  $50^{\circ}F$  ( $10^{\circ}C$ ) and  $100^{\circ}F$  ( $38^{\circ}C$ ). Higher ambient temperatures may reduce the unit's ability to reach low temperatures and/or reduce ice production on applicable models.

For best performance, keep the unit out of direct sunlight and away from heat generating equipment.

In climates where high humidity and dew points are present, condensation may appear on outside surfaces. This is considered normal. The condensation will evaporate when the humidity drops.



Damages caused by ambient temperatures of 40°F (4°C) or below are not covered by the warranty.

#### Electrical



SHOCK HAZARD — Electrical Grounding Required. Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.

Never remove the round grounding prong from the plug and never use a two-prong grounding adapter.

Altering, cutting or removing power cord, removing power plug, or direct wiring can cause serious injury, fire, loss of property and/or life, and will void the warranty.

Never use an extension cord to connect power to the unit.

Always keep your working area dry.

#### **NOTICE**

Electrical installation must observe all state and local codes. This unit requires connection to a grounded (three-prong), polarized receptacle that has been placed by a qualified electrician.

The unit requires a grounded and polarized 115 VAC, 60 Hz, 15A power supply (normal household current). An individual, properly grounded branch circuit or circuit breaker is recommended. A GFCI (ground fault circuit interrupter) is usually not required for fixed location appliances and is not recommended for your unit because it could be prone to nuisance tripping. However, be sure to consult your local codes.

See CUTOUT DIMENSIONS for recommended receptacle location.

Electrical 7

#### **Cutout Dimensions**

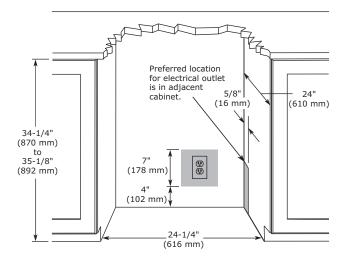
#### PREPARE SITE

Your U-Line product has been designed for either freestanding or built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed, and clearance is required for an electrical connection in the rear.



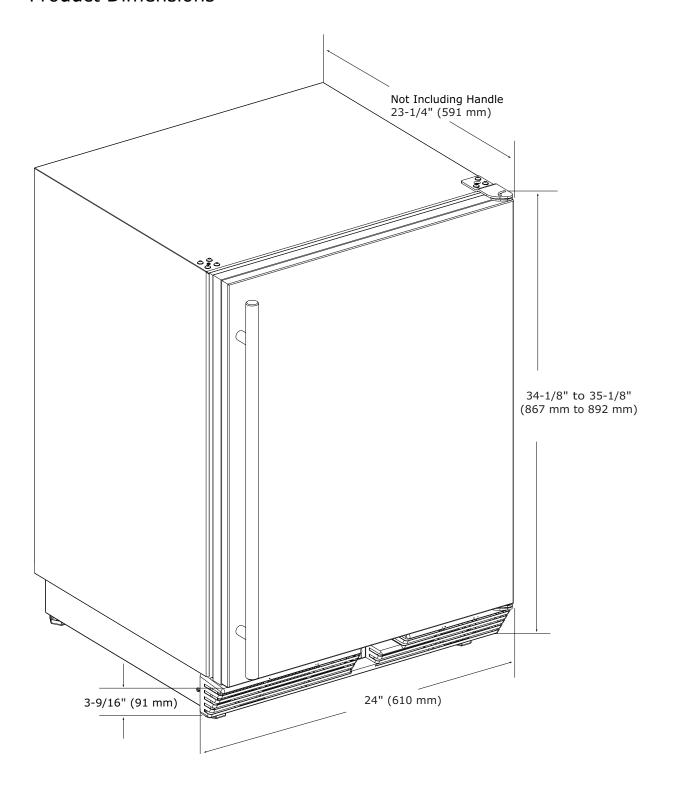
Unit can NOT be installed behind a closed cabinet door.

#### **CUTOUT DIMENSIONS**



Cutout Dimensions 1

## **Product Dimensions**



## Side-by-Side Installation

Two units may be installed side-by-side.

Cutout width for a side-by-side installation is the cutout dimension of a single unit times two.

No trim kit is required. However, 1/4" (6 mm) of space needs to be maintained between the units to ensure unobstructed door swing.

Units must operate from separate, properly grounded electrical receptacles placed according to each unit's electrical specifications requirements.

#### Side-by-Side Installation with Bracket

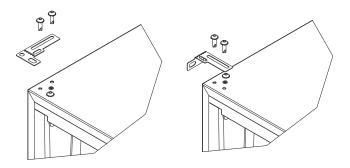
- 1. Slide both units out so screws on top of units are easily accessible.
- 2. Remove screws as shown below.

- 3. Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
- 4. Gently push units into position. Be careful not to entangle the electrical cord or water line, if applicable.
- 5. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.

## Anti-Tip Bracket

- 1. Slide unit out so screws on top of unit are easily accessible.
- 2. Remove the two screws from the opposite side of the hinge assembly using a T-25 Torx driver (see below).

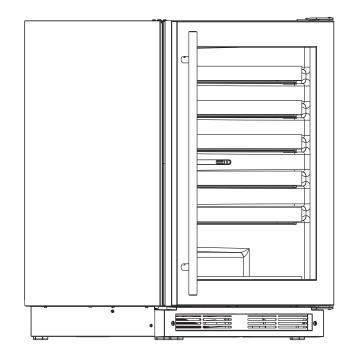
NOTE: 1224 models shown with four screws. 1215 models only have three screws, but same screws are used in both applications.



- 3. Place bracket (part #14154) over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
- 4. Gently push unit into position. Be careful not to entangle the electrical cord or water line, if applicable.
- Check to be sure the unit is level from front to back and side to side. Make any necessary adjustments.
   The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 6. Secure bracket into adjoining surface.

#### FLOOR MOUNTED ANTI-TIP INSTALLATION

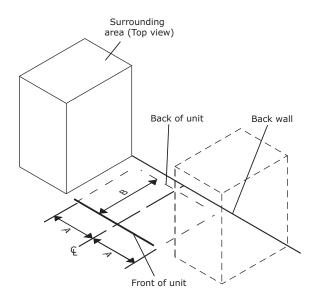
- 1. Locate two anti-tip brackets included in the kit.
- 2. Place the unit into the area where it will be installed. Check the door, sides, and top for a proper fit. Also test to make sure the door opens and closes freely.
- 3. Remove grille and place a mark on the floor at the front of the unit. Also place a mark on the floor in the center of the unit.



Anti-Tip Bracket 1

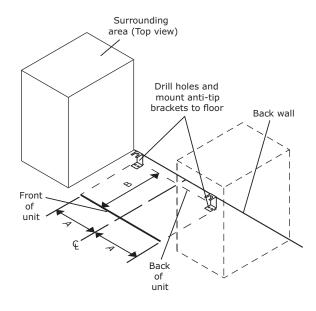


4. Remove the unit. Using a square, extend center line "B" (see chart below). This line serves as the back edge for the anti-tip brackets. From the center line, measure "A" to the left and right. This line is the outer edge of each bracket.



	1024/1224 WC	1215 WC		
A	11-1/16" (281 mm)	6-9/16" (167 mm)		
В	20-1/4" (514 mm)	20-1/4" (514 mm)		

5. Place the anti-tip brackets on the floor against the line drawn for the outer edge. Mark spots for the screw holes.



	1024/1224 WC	1215 WC	
A	11-1/16" (281 mm)	6-9/16" (167 mm)	
В	20-1/4" (514 mm)	20-1/4" (514 mm)	

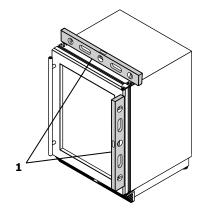
- 6. Use a 1/8" drill to make two starter holes and fasten the anti-tip brackets to the floor using the screws provided.
- 7. Place the unit back into position, making sure the feet engage the anti-tip brackets properly. Check the alignment of the lines made on the floor in step 3 with the position of the front feet to ensure proper positioning.

Anti-Tip Bracket 2

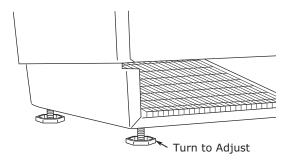
#### General Installation

#### LEVELING INFORMATION

1. Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.



2. If the unit is not level, adjust the legs on the corners of the unit as necessary.



3. Confirm the unit is level after each adjustment and repeat the previous steps until the unit is level.

#### **INSTALLATION TIP**

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than the opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Readjust the front legs to level the unit after it is correctly positioned in the opening.

#### **INSTALLATION**

- 1. Plug in the power/electrical cord.
- 2. Gently push the unit into position. Be careful not to entangle the cord.
- 3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 4. Remove the interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.

General Installation 1

#### Grille - Plinth Installation

#### REMOVING AND INSTALLING GRILLE



Disconnect electric power to the unit before removing the grille.

When using the unit, the grille (plinth strip/base fascia) must be installed.



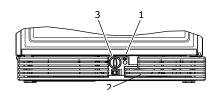
DO NOT touch the condenser fins. The condenser fins are SHARP and can be easily damaged.

#### Removing the grille

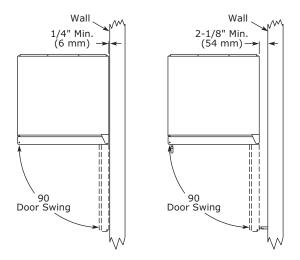
- 1. Disconnect power to the unit.
- 2. Remove control knob (3).
- 3. Loosen the screw (1) in the center.
- 4. Remove grille (2) from unit.

#### Installing the grille

- Place the hook-hinge located on the rear bottom side of the grille (2) onto the front lip of the unit base.
   Swing the grille up into position.
- 2. Align cabinet and grille hole and secure, but do not over tighten grille screw (1).
- 3. Install control knob (3).
- 4. Reconnect power to the unit.



## **Door Swing**



Units have a zero clearance for the door to open  $90^{\circ}$ , when installed adjacent to cabinets.

Stainless Steel and black and white models require 2-1/8" (54 mm) door clearance to accommodate the handle if installed next to a wall.

Integrated models require 1/4" (6 mm) clearance if installed next to a wall. Allow for additional space for any knobs or pulls installed on the integrated panel/frame.

15 Door Swing 1

## **Door Adjustments**

#### **DOOR ALIGNMENT AND ADJUSTMENT**

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost may form in the interior.

#### **NOTICE**

Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.

#### TO ALIGN AND ADJUST THE DOOR

#### Remove grille:

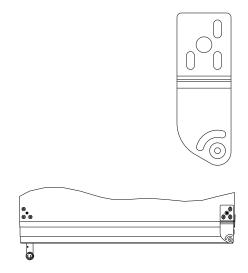
Remove the grille (see GRILLE-PLINTH INSTALLATION section of this guide).

- 1. Loosen (do not remove) top and bottom hinge screws.
- 2. Align door squarely with cabinet.
- 3. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
- 4. Tighten bottom hinge screws.
- 5. Tighten top hinge screws.

#### **REVERSING THE DOOR**

Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and installed on the opposite side of the cabinet.



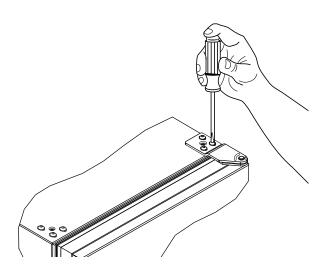
#### TO REVERSE THE DOOR

#### Remove grille:

Remove the grille (see GRILLE-PLINTH INSTALLATION section of this quide).

#### Remove top hinge and door:

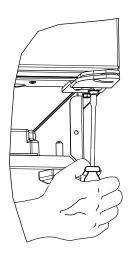
- 1. Hold door to keep it from falling.
- 2. Remove top hinge from cabinet by removing three screws. Set aside and save for possible future use.



- 3. Remove door by tilting forward and lifting door off bottom hinge. Retain shoulder washers; they will be reused.
- 4. Remove four screws from hinge holes on the opposite side. Reinstall into holes where the hinge was removed. Take care not to scratch cabinet.

#### Remove and reinstall bottom hinge:

1. Remove bottom hinge from cabinet by removing three screws.



- 2. Remove corresponding screws on opposite side of cabinet.
- 3. Flip hinge plate over and reinstall on opposite side.

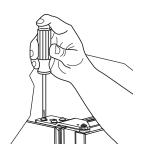
#### Prepare door for reinstallation:

- 1. Remove gasket. This will reveal mounting holes for the magnet assembly
- Remove plunger bracket from door with T-10 TORX driver. Be sure to only remove the two screws holding the assembly to the door. Reinstall on the opposite end of the door

- 3. Rotate gasket 180°, aligning notch with plunger bracket and pressing firmly into the gasket channel starting at the corners.
- 4. Rotate door 180° to reverse.

#### Install top hinge and door:

1. Use alternate hinge supplied with unit and reinstall the screws. Do not tighten..



- 2. Lift the door on to the bottom hinge.
- 3. Align flat edge of the hinge with the outer edge of the unit.
- 4. Tighten three screws.

#### Align and adjust the door:

Align and adjust the door (see DOOR ALIGNMENT AND ADJUSTMENT).

#### Install grille:

Install the grille.

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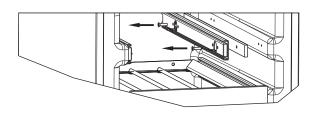
Door Adjustments 2

#### SHIFTING WINE RACK SPACERS (OPTIONAL)

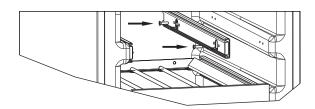
#### **NOTICE**

Only perform these steps if you require wine rack clearance with a 90° door opening. Doors which are allowed to open past 90° do not require this step.

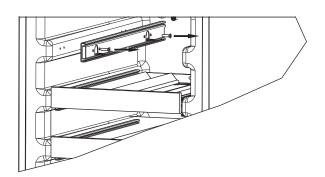
- 1. Remove wine rack (see WINE RACK INSTALLATION in Maintenance).
- 2. Starting from the side that has the spacers (previously unaltered units will be on the right hand side from the factory), remove 2 screws, slide and spacer.



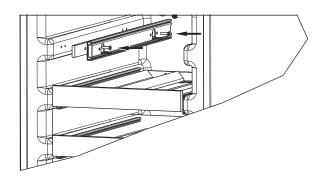
3. Reinstall the slide with the original 2 screws.



4. Remove 2 screws from the other side.



5. Place the spacer in between the liner and slide.



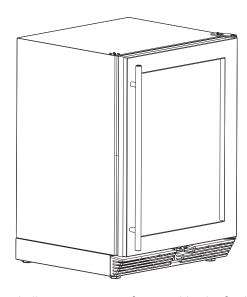
- 6. Install original hardware.
- 7. Slide wine rack back into position.

## Free Standing Kit

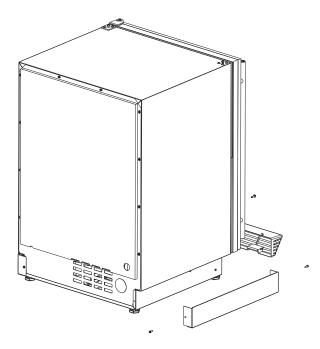
The free standing kit is an optional accessory (ULAFREESTANDB). It is only used when unit is not installed in surrounding cabinetry. Available at u-line.com.

#### To install the kit:

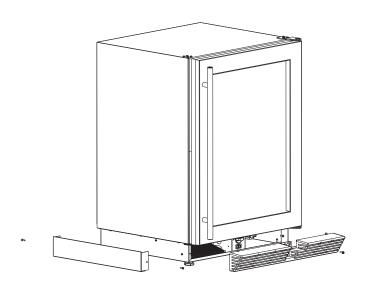
1. Remove grille (see GRILLE-PLINTH INSTALLATION section).



2. Place shell accessory over front and back of cabinet base, aligning holes of shell accessory with the holes on the base. Insert sheet metal screw in back of base.



3. Align front hole with hole in shell accessory, hole in base, and hole in grille. Tighten screw.



Free Standing Kit 1

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### First Use

All U-Line controls are preset at the factory. Initial startup requires no adjustments.

#### **NOTICE**

U-Line recommends allowing the unit to run overnight before loading with product.

#### **MECHANICAL DIAL CONTROL**

The control dial turns unit ON/OFF and sets temperature. This set point temperature is a base setting used by the controller to maintain the temperature zone in the unit. The factory default MID setting, number 3 or 4 set point, is approximately 50°F (10°C). The set point temperature is a gauge for further temperature adjustments.

20 First Use 1

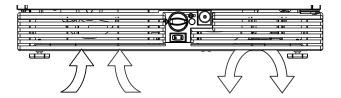
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## Airflow and Product Loading

#### **NOTICE**

The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille, or the unit will not perform as expected. Do not install the unit behind a door. When loading your unit, leave space between the evaporator and product loaded. Anything in direct contact with the evaporator is subject to freezing.

When properly loaded, your U-Line unit will store up to 48 (750 ml) bottles of wine.



#### U-Line Wine Guide

#### LOOKING BEHIND THE LABEL

To most, wine is a delicious mystery. We purchase it, uncork it, and savor its taste and beauty. But there is so much more to true wine appreciation. Many secrets are simply too good to keep bottled up.

#### WINE SELECTIONS SUGGESTIONS

Selecting the right wine for the right occasion can sometimes be a seemingly awkward or difficult task for the beginning wine enthusiast. We would therefore like to present you with a few suggestions which may provide a little more confidence and enjoyment when choosing and serving your wines.

When selecting wines, keep an open mind and do not be afraid to be adventurous. Do not view the subject of wine so seriously it discourages you from learning and discovering for fear of embarrassment if something is incorrect. Wine is best viewed as a hobby and enjoyed.

When assembling your collection, try not to become obsessed with "Vintages." Although a chart can be a useful tool, generalizations about a specific year have led more than one collector to disappointment. Often an "Off Year" will provide a better value and more drinking enjoyment.

The primary guideline to the subject of wine is your own palate. Do not be afraid to make mistakes. Experiment, discover, but most of all, enjoy yourself and your new U-Line product.

#### **Guide To Common Styles Of Wine**

Red Wines					
Full-Bodied Dry	California French Italian	Zinfandel, Cabernet Rhone, Chateauneuf-du- Pape Barbaresco, Barolo			
Medium-Bodied Dry	California French	Pinot Noir Bordeaux, Burgundy			
Light-Bodied Dry	French Italian	Beaujolais Chianti, Bardolino			
White Wines					
Full-Bodied Dry	California French	Chardonnay Montrachet, Meursault Puligny- Montrachet			
Medium-Bodied Dry	California French	Sauvignon-Blanc Pouilly-Fuisse, Sancerre, Vouvray, Graves			
Light-Bodied Dry	French	Chablis, Muscadet, Pouilly-Fume			
Full-Bodied, Very Sweet	Germany French Hungary	Beerenauslese Sauternes Tokay			
Medium-Bodied, Semi-Sweet	California Germany	Gewurtztraminer Liebfraumilch			
Light-Bodied Off Dry	Germany	Rhine, Mosel, Riesling			

#### **Matching Food and Wine**

Although there are no hard fast rules for matching wine to food, observe some guidelines. Delicate dishes should be accompanied by lighter more delicate wines. Full-flavored foods should be matched with fuller-bodied wines.

As a general rule, one should aim to ascend in flavor and quality of wines served.

Serve a:	Before a:
DRY wine	SWEET wine
WHITE wine	RED wine
YOUNG wine	OLD wine
LIGHT-BODIED wine	FULL-BODIED wine

Any step back in quality will be noticed. If a fine wine is tasted prior to a lesser wine, many of the fine wine's subtle qualities may be missed.

#### **Common Food and Wine Matches**

Foods	Wines
Fish, Shell Fish, Crab, Oysters	Dry White Wines, Light Sparkling or Extra Dry Champagne
Beef, Venison	Full-Bodied Red Wines
Pork, Veal, Lamb and Poultry	Light-Bodied Red Wines
Fruit	Sweet White and Sparkling Wines

#### A Toast to Wine Truths

Like the grapes themselves, many wine myths have been cultivated over the centuries.

Myth 1: Most wines taste better when aged.

**Truth:** In fact, less than 5% of wines produced today are meant to be aged. Most wines are crafted to be consumed within the first one to two years.

**Myth 2:** Wines should be uncorked and decanted allowing them to "breathe."

**Truth:** To breathe or not breathe? While it is better to allow a young tannic Red to breathe in a glass or decanter to soften the tannins, an old Red reaches a stage in its life where it should be enjoyed soon after opening. Allow an old Red to breathe for a short time to dissipate any off odors. Most white wines can be served, ideally, 10-15 minutes after opening.

**Myth 3:** When age worthy wines peak, they must be consumed almost immediately.

**Truth:** Most great wines reach a plateau period rather than a peak. Great Bordeaux's may have as much as a 10-year plateau before fading.

Myth 4: Wine color does not change with aging.

**Truth:** As red wines age they get lighter in color while whites get darker.

#### The Cork: A Mystery on Its Own

Cork Presentation. The ritual of the presentation of the cork has a rich and fascinating history dating back to the late 1800's. A phylloxera (root louse) devastation to the vineyards severely limited the supply of great wines. Restaurateurs would remove labels on inferior wines and replace them with labels from superior wines. This made it necessary for patrons to protect themselves by checking the branding on the cork to ensure that what they ordered was, in fact, what they were served.

When presented with a cork today, feel it to check for its integrity, read and match the branding on the cork to the bottle and set it aside. There is little to be learned from the cork. The proof is in the wine.

"Corked" wines. If you've ever had a wine that smelled or tasted of mold, you've experienced a wine that may have been "corked." Today, between five and eight percent of wines are tainted with Trichloroanisole (TCA). This substance, found naturally in plants and trees, is imparted to the wine through the cork. Corked wines are a major concern for winemakers as it destroys millions of cases per year and puts reputations at stake. Amazing as it may seem twist-off caps may offer a better alternative and many great wineries in California, Australia and New Zealand are pioneering the trend.

#### **Common Tasting Terms**

Terminology	Description
Acidity	A critical element of wine that is responsible for preserving the wines freshness. Excess acidity results in an overly tart and sour wine.
Balance	A desired trait where tannin, fruit and acidity are in total harmony. Wines with good balance tend to age gracefully.
Body	The weight and presence of wine in the mouth provided by the alcohol and tannin level. Full-bodied wines tend to have this strong concentration.
Bouquet	The blending of a wine's aroma within the bottle over a period of time, caused by volatile acidity.
Complex  A subjective term often used in tastir wine is said to be complex if it offers variety of flavors and scents that contevolve as it develops.	
Flabby	A wine that lacks structure, or is heavy to the taste, lacks acidity.
Full-Bodied	Wine high in alcohol and extract, generally speaking, fills the mouth, powerful.
Lean	Generally describes wines that are slim, lacking of generosity or thin.
Oaky	A desirable flavor imparted to wine if done in moderation. Most wines are aged in oak barrels one to three years, thereby receiving this toasty oak characteristic. However, if a weak wine is left in contact too long with an oak barrel it will tend to be overpowered with an oaky taste.
Tannin	Tannins are extracted from the grape skins and stems and are necessary for a well-balanced red wine. Tannins are easily identified in wine tasting as the drying sensation over the gums. Tannins generally fade as a wine ages.

#### **IDEAL WINE STORAGE CONSIDERATIONS**

**Temperature:** The most important element about storage temperature is stability. If wine is kept in a stable environment between 40°F (7°C) and 65°F (21°C), it will remain sound. A small 1-2 degree temperature fluctuation within a stable environment is acceptable. Larger temperature fluctuations can affect the corks ability to seal, allowing the wine to "leak" from the bottle.

**Humidity:** The traditional view on humidity maintains that wines should be stored on their sides in 50% - 80% relative humidity to ensure cork moisture and proper fit in the bottle. Contemporary wisdom suggests that the cork surface is too small to be impacted by humidity. Further the cork is sealed with a metal or wax capsule making humidity penetration impossible. The concept of a humid storage environment was derived from the necessity of wineries to maintain moisture in their cellars to keep wooden barrel staves swollen, preventing wine evaporation and product loss. In fact, vineyards estimate as much as a 10% product loss per year due to evaporation while wine is aging in the wooden barrels. Humidity, however, was not intended for the modern home cellar where wine is stored in glass bottles with sealed corks.

**Light:** UV rays are not only harmful to people, they are damaging to wines - especially those in clear bottles. Since oxygen molecules in wine absorb UV rays, wine should never be stored in direct light for long periods of time.

**Vibration:** Provided that sediment is left undistributed and particles are not suspended, vibration in a storage environment is not an issue. Wines can become flat or tired when voids and vacuums are created inside the wine bottle. In order to create voids and vacuums within a liquid, aggressive motion or shaking of the wine bottle would have to occur.

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#### The Right Temperature for Wine

Temperature	Wines
Approximately 60°F (15°C)	Red
50°F - 55°F (10°C -12°C)	White
Approximately 45°F (7°C)	Sparkling

### Wine Captain® Models - A Touch of Elegance

In 1985 U-Line was the first North American appliance manufacturer to develop a residential wine storage unit, the Wine Captain<sup>®</sup>. Each U-Line Wine Captain<sup>®</sup> model is designed to impress and inspire anyone with an interest in wine by providing cellar conditions in stylish, undercounter units. U-Line Wine Captain<sup>®</sup> models offer stable storage temperatures, a 50% internal relative humidity and protection from UV light rays. U-Line has the largest product offering available, making storing, presenting, and sharing your wine effortless and elegant.

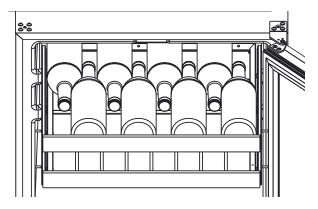
U-Line Wine Guide 4

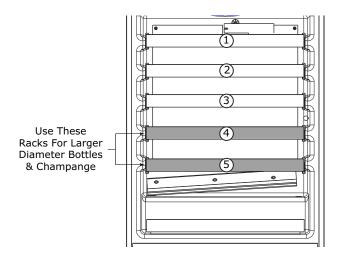
## Recommended Wine Storage

Specially designed horizontal wine racks properly position the bottles so the wine remains in contact with the cork, which ensures the cork does not become dry.

U-Line recommends arranging wine bottles as shown in the illustrations below.

#### Racks 1 through 5:





NOTE: After stocking, allow unit to stabilize product temperatures for 24 hours.

## Cleaning

#### **EXTERIOR CLEANING**

#### Vinyl Clad (Black or White)

Clean surfaces with a mild detergent and warm water solution. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft, clean towel to prevent water spotting.

Clean any glass surfaces with a non-chlorine glass cleaner.

#### Stainless Models

Stainless door panels, handles and frames can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire<sup>®</sup> Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

Do not clean with steel wool pads.

Do not use stainless steel cleaners polishes on any glass surfaces.

Clean any glass surfaces with a non-chlorine glass cleaner.

Do not use cleaners not specifically intended for stainless steel on stainless surfaces (this includes glass, tile and counter cleaners). If any surface discoloring or rusting appears, clean it quickly with Bon-Ami<sup>®</sup> or Barkeepers Friend Cleanser<sup>®</sup> and a nonabrasive cloth. Always clean with the grain. Always finish with Claire<sup>®</sup> Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

Using abrasive pads such as Scotchbrite™ will cause the graining in the stainless steel to become blurred.

Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.

#### **Integrated Models**

To clean integrated panels, use household cleaner per the cabinet manufacturer's recommendation.

#### **INTERIOR CLEANING**

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

**Do not use any solvent-based or abrasive cleaners.** These types of cleaners may transfer taste to the interior products and damage or discolor the interior.

#### **DEFROSTING**

Under normal conditions this unit does not require manual defrosting. Minor frost on the rear wall or visible through the evaporator plate vents is normal and will melt during each off cycle.

If there is excessive build-up of 1/4" (6 mm) or more, manually defrost the unit.

Ensure the door is closing and sealing properly.

27 Cleaning 1

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High ambient temperature and excessive humidity can also produce frost.



DO NOT use an ice pick or other sharp instrument to help speed up defrosting. These instruments can puncture the inner lining or damage the cooling unit. DO NOT use any type of heater to defrost. Using a heater to speed up defrosting can cause personal injury and damage to the inner lining.

#### **NOTICE**

The drain pan was not designed to capture the water created when manually defrosting. To prevent water from overflowing the drain pan, place towels or other absorbent materials over the interior drain trough (under the evaporator) before defrosting.

#### To defrost:

- 1. Disconnect power to the unit.
- 2. Remove all products from the interior.
- 3. Prop the door in an open position (2 in. [50 mm] minimum).
- 4. Allow the frost to melt naturally.
- 5. After the frost melts completely clean the interior and all removed components. (See INTERIOR CLEANING).
- 6. When the interior is dry, reconnect power and turn unit on.

28 Cleaning 2

## Cleaning Condenser

#### **INTERVAL - EVERY SIX MONTHS**

To maintain operational efficiency, keep the front grille free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.



Disconnect electric power to the unit before cleaning the condenser.

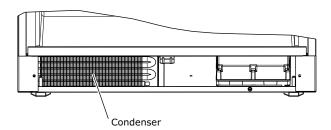


DO NOT touch the condenser fins. The condenser fins are SHARP and can be easily damaged.

#### **NOTICE**

DO NOT use any type of cleaner on the condenser unit.

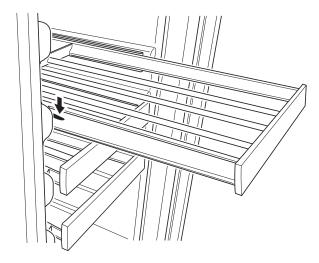
- 1. Remove the grille.
- 2. Clean the condenser coil using a using a soft brush with a "combing" action or vacuum cleaner.
- 3. Install the grille.



#### Wine Rack Installation

#### To remove rack from the cabinet:

- 1. Remove any bottles stored on the rack.
- 2. Grasp the end of the rack and gently slide it out until it stops.



Press the left rack release lever down. At the same time, lift the matching right rack release lever up. Pull the rack out until it is free of the tracks and the cabinet.

#### **NOTICE**

Do not remove the track rails from the cabinet.

#### To insert rack in the cabinet:

- Align the left and right rack channels with the tracks in the cabinet. Ensure an even track engagement on both sides by gently pushing the rack into the cabinet until it stops.
- 2. Before reloading the rack, ensure proper movement of the travel stops in the left and right track rails by pulling the rack out gently until it stops.

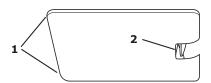
## Light Replacement

To replace the light bulb in your U-Line unit:

#### **NOTICE**

ALWAYS use a genuine U-Line replacement 120V 10 watt bulb (Part Number 31317) in the light housing. Use of any other bulb within the housing will produce excessive heat, causing damage to the light housing and cabinet interior, and will compromise the precise temperature control of the unit.

- 1. Find the light located at the top of the unit. Grasp the edges of the light housing lens (1) opposite the exposed tab and gently push the lens toward the tab (2).
- 2. Pull the edge of the lens down (1) and swing it out of the light housing.



- 3. Remove old light bulb and install new light bulb into receptacle.
- 4. Replace the lens by first inserting the tab side back into the housing at a slight angle.
- 5. While gently pushing the lens towards the tab end, push the free end into the housing, and release when you hear a snap.

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#### Extended Non-Use

#### **VACATION/HOLIDAY, PROLONGED SHUTDOWN**

The following steps are recommended for periods of extended non-use:

- 1. Remove all consumable content from the unit.
- Disconnect the power cord from its outlet/socket and leave it disconnected until the unit is returned to service.
- 3. If ice is on the evaporator, allow ice to thaw naturally.
- 4. Clean and dry the interior of the unit. Ensure all water has been removed from the unit.
- The door must remain open to prevent formation of mold and mildew. Open door a minimum of 2" (50 mm) to provide the necessary ventilation.

#### **WINTERIZATION**

If the unit will be exposed to temperatures of 40°F (5°C) or less, the steps above must be followed.

For questions regarding winterization, please call U-Line at 414.354.0300.



Damage caused by freezing temperatures is not covered by the warranty.

## Troubleshooting

#### **BEFORE CALLING FOR SERVICE**

If you think your U-Line product is malfunctioning, read the CONTROL OPERATION section to clearly understand the function of the control.

If the problem persists, read the NORMAL OPERATING SOUNDS and TROUBLESHOOTING GUIDE sections below to help you quickly identify common problems and possible causes and remedies. Most often, this will resolve the problem without the need to call for service.

#### IF SERVICE IS REQUIRED

If you do not understand a troubleshooting remedy, or your product needs service, contact U-Line Corporation directly at +1.414.354.0300.

When you call, you will need your product Model and Serial Numbers. This information appears on the Model and Serial number plate located on the upper right or rear wall of the interior of your product.

#### **NORMAL OPERATING SOUNDS**

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

Listed below are common refrigeration components with a brief description of the normal operating sounds they make. NOTE: Your product may not contain all the components listed.

• Compressor: The compressor makes a hum or pulsing sound that may be heard when it operates.

- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Automatic Defrost Drain Pan: Water may be heard dripping or running into the drain pan when the unit is in the defrost cycle.

#### TROUBLESHOOTING GUIDE



ELECTROCUTION HAZARD. Never attempt to repair or perform maintenance on the unit before disconnecting the main electrical power.

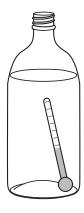
Troubleshooting - What to check when problems occur:

Problem	Possible Cause and Remedy		
Interior Light Does Not Illuminate. The light bulb may be defective.			
Light Remains on When Door Is Closed.  Turn off light switch if equipped.  Adjust light actuator bracket on bottom o door.			
Unit Develops Frost on Internal Surfaces.	Frost on the rear wall is normal and will melt during each off cycle.  If there is excessive build-up of 1/4" or more, manually defrost the unit.  Ensure the door is closing and sealing properly. High ambient temperature and excessive humidity can also produce frost.		
Unit Develops Condensation on External Surfaces.  The unit is exposed to excessive humidi Moisture will dissipate as humidity levels decrease.			
Product Is Freezing.	Because product in contact with the rear wall may freeze, ensure no product is touching the rear wall.  Adjust the temperature to a warmer set point.		

Troubleshooting 1

Problem	Possible Cause and Remedy
Product Is Not Cold Enough.	Air temperature does not indicate product temperature. See CHECKING PRODUCT TEMPERATURE below.
	Adjust the temperature to a cooler set point.
	Ensure unit is not located in excessive ambient temperatures or in direct sunlight.
	Ensure the door is closing and sealing properly.
	Ensure the interior light has not remained on too long.
	Ensure nothing is blocking the front grille, found at the bottom of the unit.
	Ensure the condenser coil is clean and free of any dirt or lint build-up.

#### **CHECKING PRODUCT TEMPERATURE**



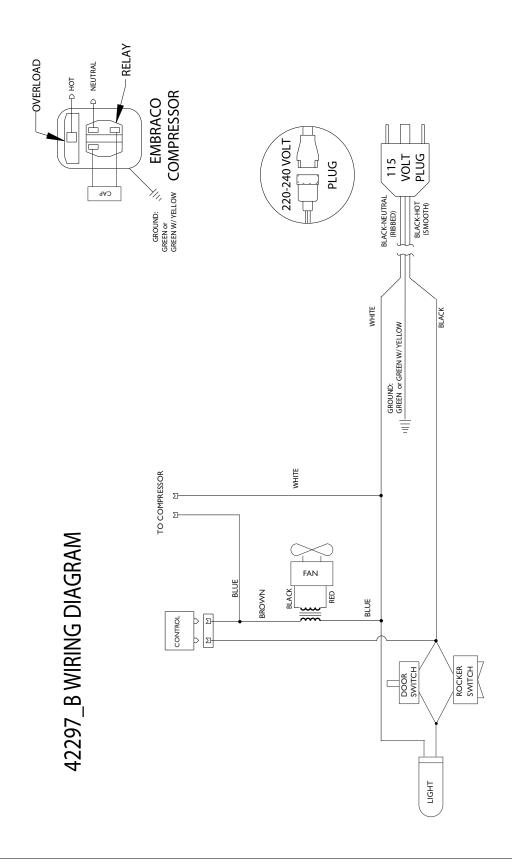
# To check the actual product temperature in the unit:

- 1. Partially fill a plastic (nonbreakable) bottle with water.
- 2. Insert an accurate thermometer.
- 3. Tighten the bottle cap securely.
- 4. Place the bottle in the desired area for 24 hours.
- 5. Avoid opening the unit during the testing period.
- After 24 hours, check the temperature of the water. If required, adjust the temperature control in a small increment (see CONTROL OPERATION).

# Causes which affect the internal temperatures of the cabinet include:

- Temperature setting.
- Ambient temperature where installed.
- Installation in direct sunlight or near a heat source.
- The number of door openings and the time the door is open.
- The time the internal light is illuminated. (This mainly affects product on the top rack or shelf.)
- Obstruction of front grille or condenser.

## Wire Diagram



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## **Product Liability**

Field service technicians are authorized to make an initial assessment in the event of reported damages. If there are any questions about the process involved, the technician should call U-Line for further explanation.

While inspecting for defects or installation issues, photos should be taken to document any damages or issues found.

During the assessment, if the service technician is able to find the source of the damage and it can be resolved by replacement of a part, the servicer is authorized to replace the part in question. The part that caused the damage must be returned to U-Line in its entirety. The part must be clearly labeled with the serial number of the unit it was removed from, the date, and the servicer who removed the part.

If the service technician determines the damage is the result of installation issues (water connection/drain, etc.), the consumer would be notified and the issues shall be resolved at the direction of the consumer.

If damage is evident and the service technician is unable to find the source, U-Line must be contacted at 1-800-799-2547 for further direction

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Right product. Right place. Right temperature Since 1962.

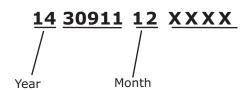
36 Product Liability 1

## Warranty Claims

The following information defines the parameters for filing a warranty claim:

- Valid serial number needed
- · Valid model number needed
- Narda (or equivalent) form or submitted online at www.u-line.com
- 60 day submittal deadline from date of completed service
- · Only one repair or unit per warranty claim
- Refrigerant should be labeled and included on the labor submittal
- Door and water level adjustments are covered 30 days from install date.

Serial Number Requirements:



A typical serial number is shown above. The first two digits of the first segment, 14, represents the production year. The number between the dashes, 12, represents the production month. In most cases, warranty status can be verified by the production date information within the serial number.

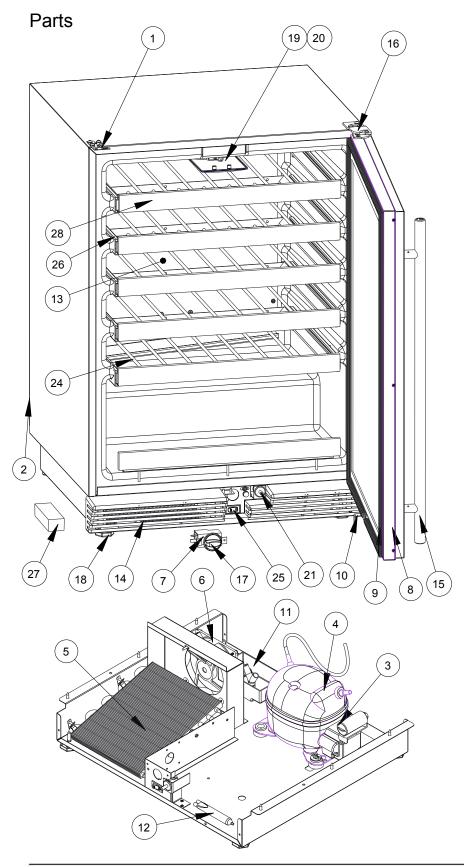
 Alternatively, a Proof of Purchase (or equivalent) may submitted with the warranty claim to document warranty status. We also accept the following information to verify warranty status:

- New Construction Occupancy Documents
- Closing Paperwork
- Final Billing Remodel

Noting all of the following on the warranty claim will be considered proof of purchase, hard copy will not be required:

- Name of the selling Dealer
- Date of purchase/installation
- Order or Invoice number (if available)
- Description of document reviewed (i.e. store receipt, closing paperwork, etc)

Parts and labor claims are paid separately. Indicate part numbers and description for parts used in the warranty repair. Include the purchase invoice and name of the parts supplier used to procure the parts.



U-1024WCS-00B				
Item	Description	U-Line P/N		
1	Anti tip brackets w/screws	80-54221-00		
2	Back panel	80-54204-00		
3	Compressor electricals only	80-54227-00		
4	Compressor w/electricals	80-54226-00		
5	Condenser assembly	80-54212-00		
6	Condenser fan w/screws	80-54014-00		
7	Control assembly	80-54228-00		
8	Door assembly w/hinges	80-55612-01		
9	Gasket, door	80-54213-00		
10	Door light, bracket	80-54223-00		
11	Drain pan w/double sided tape	80-54217-00		
12	Drier	80-54055-00		
13	Evaporator assembly	80-54211-00		
14	Grille w/ screws	80-54207-00		
15	Handle w/logo	80-54214-00		
16	Hinges (2) w/screws	80-54208-00		
17	Knob	80-54222-00		
18	Leg Levelers (4)	80-54201-00		
19	Lens cover	80-54206-00		
20	Light	80-54205-00		
21	Light switch	80-54084-00		
22	Packaging	80-54209-00		
23	Power cord	80-54225-00		
24	Rack assembly, bottom 80-54218			
25	Rocker Switch	80-54105-00		
26	Slide assembly 80-54219-00			
27	Transformer 80-54203-00			
28	Wood front w/screws 80-54283-00			

38 Parts 1

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## System Diagnosis Guide

#### REFRIGERATION SYSTEM DIAGNOSIS GUIDE

System Condition	Suction Pressure	Suction Line	Compressor Discharge	Condenser	Capillary Tube	Evaporator	Wattage
Normal	Normal	Slightly below room temperature	Very hot	Very hot	Warm	Cold	Normal
Overcharge	Higher than normal	Very cold may frost heavily	Slightly warm to hot	Hot to warm	Cool	Cold	Higher than normal
Undercharge	Lower than normal	Warm-near room temperature	Hot	Warm	Warm	Extremely cold near inlet - Outlet below room temperature	Lower than normal
Partial Restriction	Somewhat lower than normal vacuum	Warm - near room temperature	Very hot	Top passes warm - Lower passes cool (near room temperature) due to liquid	Room temperature (cool) or colder	Extremely cold near inlet - Outlet below room temperature backing up	Lower than normal
Complete Restriction	In deep vacuum	Room temperature (cool)	Room temperature (cool)	Room temperature (cool)	Room temperature (cool)	No refrigeration	Lower than normal
No Gas	0 PSIG to 25"	Room temperature (cool)	Cool to hot	Room temperature (cool)	Room temperature (cool)	No refrigeration	Lower than normal

## **Compressor Specifications**

## **A** DANGER

Electrocution can cause death or serious injury. Burns from hot or cold surfaces can cause serious injury. Take precautions when servicing this unit.

Disconnect the power source.

Do not stand in standing water when working around electrical appliances.

Make sure the surfaces you touch are not hot or frozen.

Do not touch a bare circuit board unless you are wearing an anti-static wrist strap that is grounded to an electrical ground or grounded water pipe.

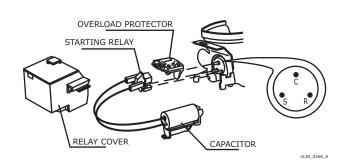
Handle circuit boards carefully and avoid touching components.

To measure the start winding resistance, measure across the C and S pins.

To measure the run winding resistance, measure across the C and R pins.

Also check S to R and you should get the sum of the run and start windings.

To ensure the windings are not shorted, check the S and R to ground.



	EMU30HSC
Refrigerant	R134a
Voltage	115 VAC
Frequency	60 Hz
Run Cap	12μF/180 VAC
Start Winding	70 Ohm at 77°F
Run Winding	8.4 Ohm at 77°F
LRA	5.5 A
FLA	1.0 A
Starting Device	8EA14C
Overload	4TM197NFBYY-53

<sup>\*</sup> All resistance readings are ±10%

## Troubleshooting - Extended

#### **NORMAL OPERATING SOUNDS**

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

Listed below are common refrigeration components with brief description of the normal operating sounds they make. NOTE: Your product may not contain all the components listed.

• Compressor: The compressor makes a hum or pulsing sound that may be heard when it operates.

- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Automatic Defrost Drain Pan: Water may be heard dripping or running into the drain pan when the unit is in the defrost cycle.

Specific Errors and Issues



Never attempt to repair or perform maintenance on the unit until the main electrical power has been disconnected from the unit.

#### TROUBLESHOOTING GUIDE

Concern	Potential Causes	Action
Not Cooling	Compressor overheating	Verify proper air flow through condenser. (Refer to Airflow/General information Section of this manual)
		Confirm condenser fan operation. (Refer to Airflow/General information Section of this manual)
	Compressor not operating	Test overload and relay, replace as needed.
	Compressor operating - no cooling	Refer to Refrigeration System Diagnosis Guide Section of this manual.
	Evaporator fan not operating, convect cool models only	Refer to Convection Cooling Section of this manual. convect cool models only
Frozen Product	Control set too cold	Refer to Adjusting Air Temperature Section of this manual.
Frost Buildup Inside Unit	Door ajar or restricted from closing	Inspect/Repair door closure, adjust as needed.
Internal Lights Not Working	Door switch misaligned or defective	Check light switch, wiring and acuator. Adjust as needed.
Noisy	Refrigeration tubing touching cabinet	Carefully reposition tubing.
	Fan blade obstruction (wiring, foam insulation, packaging material)	Remove obstruction.
Ice Buildup In Drain Trough or Drain Problem	Obstructed drain cup or tube	Clear as needed, test flow.
	Kinked condensate drain line	Reroute condensate drain line and test flow.
	Drain trough and cup misaligned	Trough is slotted for adjustment. Loosen retainers and adjust as needed.

#### THEORY OF OPERATION

#### **Cooling process**

Refrigerant is pumped from the compressor to the condenser as a high pressure, high temperature vapor.

As the refrigerant cools in the high pressure condenser, the vapor condenses to liquid. During this phase change, a great amount of heat is rejected with the help of the condenser fan.

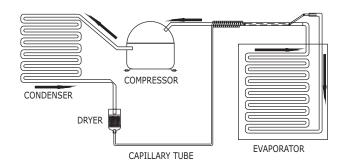
The liquid then flows to the dryer where it is strained and filtered.

From the dryer, the refrigerant flows through the capillary tube which meters the liquid refrigerant to the evaporator.

The pressure of the refrigerant is reduced to the evaporating or low side pressure.

The reduction of pressure on the liquid refrigerant causes it to boil or vaporize until it reaches saturation temperature. As the low temperature refrigerant passes through the evaporator coil, it continues to absorb a lot of heat, causing the boiling action to continue until the refrigerant is completely vaporized. It is during this phase that the most heat is absorbed (the cooling takes place) in the refrigerator.

The refrigerant vapor leaving the evaporator travels through the suction line to the compressor inlet. The compressor takes the low pressure vapor and compresses it, increasing both pressure and temperature. The hot, high pressure gas is pumped out the discharge line and into the condenser. The cycle continues.



## Defrost

These units are automatic (cycle) defrost unit will defrost itself when the control/sensor is satisfied of internal temperatures. Defrost mode ends when control/sensor asks for cooling.

43 Defrost 1

## **U-Line Corporation (U-Line) Limited Warranty**

#### **One Year Limited Warranty**

For one year from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

#### Two Year Limited Warranty (5 Class Product)

For two years from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

#### **Available Second & Third Year Limited Warranty**

In addition to the standard one and two year warranties outlined above, U-Line offers a one year extension of the warranties from the date of purchase, free of charge. To take advantage of this extension, you must register your product with U-Line within 60 days from the date of purchase at u-line.com and provide proof of purchase. Nugget Ice Machine proof of purchase must include the purchase of an in-line water filter and filter head to qualify for this additional limited warranty.

#### **Five Year Sealed System Limited Warranty**

For five years from the date of original purchase, U-Line will repair or replace the following parts, labor not included, that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier, and all connecting tubing. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

#### **Terms**

These warranties apply only to products installed in any one of the fifty states of the United States, the District of Columbia, or the ten provinces of Canada. The warranties do not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service, repair, acts of God, fire, flood or other natural disasters. The product must be installed, operated, and maintained in accordance with your product's User Guide.

The remedies described above for each warranty are the only ones that U-Line will provide, either under these warranties or under any warranty arising by operation of law. U-Line will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranty, whether express, implied, or statutory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty that may be implied in connection with your purchase or use of the product, including any warranty of *merchantability* or any warranty *fit for a particular purpose* is limited to the duration of these warranties, and only extends to five years in duration for the parts described in the section related to the five year limited warranty above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

- The warranties only apply to the original purchaser and are non-transferable.
- The second, third, and five year warranties cover products installed and used for normal residential or designated marine use only.
- · The warranties apply to units operated outside only if designed for outdoor use by model and serial number.
- U-Line Commercial products are covered by the one year and 5 year limited warranties and are not eligible for the second and third year limited warranties.
- Replacement water filters, light bulbs, and other consumable parts are not covered by these warranties.
- The start of U-Line's obligation is limited to four years after the shipment date from U-Line.
- In-home instruction on how to use your product is not covered by these warranties.
- Food, beverage, and medicine loss are not covered by these warranties.
- If the product is located in an area where U-Line factory authorized service is not available, you may be responsible for a trip
  charge or you may be required to bring the product to a U-Line factory authorized service location at your own cost and expense.
- Units purchased after use as floor displays, and/or certified reconditioned units, are covered by the limited one year warranty only and no coverage is provided for cosmetic defects.
- Signal issues related to Wi-Fi connectivity are not covered by these warranties.

For parts and service assistance, or to find U-Line factory authorized service near you, contact U-Line: 8900 N. 55<sup>th</sup> Street, Milwaukee, WI 53223 • u-line.com • onlineservice@u-line.com • +1.414.354.0300