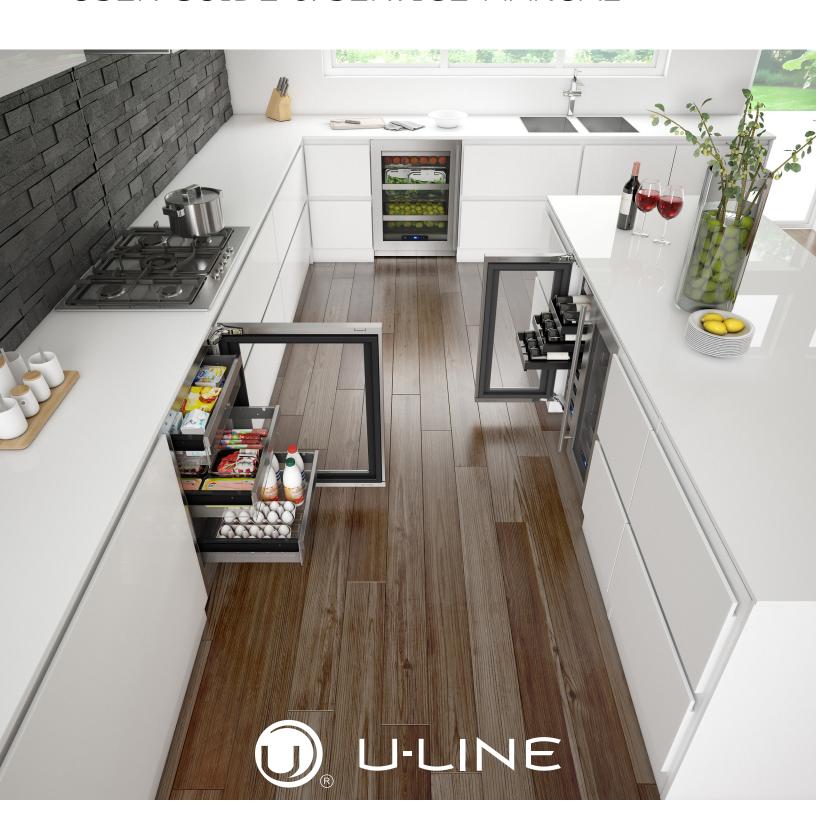
## USER GUIDE & SERVICE MANUAL



Model: U-3036RRGLINT-00A

### Click on any section below to jump directly there

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#### **WELCOME TO U-LINE**

Congratulations on your U-Line purchase. Your product comes from a company with over five decades of premium modular ice making, refrigeration, and wine preservation experience. U-Line creates products focused on functionality, style, and inspired innovations — paying close attention to even the smallest details. Applications include residential, outdoor, ADA height compliant, marine, and commercial. Complete product categories include Beverage Centers, Wine Refrigerators, Ice Machines, Refrigerators, Freezers, and Dispensers.

Our advanced refrigeration systems, large and flexible capacities, and Built-In to Stand Out® clean integrated look allow you to preserve the right product, in the right place, at the right temperature. Since 2014, U-Line has been part of the Middleby family of brands. All products are designed, engineered, and assembled in Milwaukee, Wisconsin, USA, and select products are available worldwide. U-Line - RIGHT PRODUCT. RIGHT PLACE. RIGHT TEMPERATURE®.

#### **PRODUCT INFORMATION**

Looking for additional information on your product? User Guides, Spec Sheets, CAD Drawings, Compliance Documentation, and Product Warranty information are all available for reference and download at u-line.com.

#### PROPERTY DAMAGE / INJURY CONCERNS

In the unlikely event property damage or personal injury is suspected related to a U-Line product, please take the following steps:

- 1. U-Line Customer Care must be contacted immediately at +1.414.354.0300.
- 2. Service or repairs performed on the unit without prior written approval from U-Line is not permitted. If the unit has been altered or repaired in the field without prior written approval from U-Line, claims will not be eligible.

#### **GENERAL INQUIRIES**

**U-Line Corporation** 8900 N. 55th Street Milwaukee, Wisconsin 53223 USA Monday - Friday 8:00 am to 4:30 pm CST

T: +1.414.354.0300 Email: sales@u-line.com

u-line.com

#### **SERVICE & PARTS ASSISTANCE**

Monday - Friday 8:00 am to 4:30 pm CST

T: +1.800.779.2547

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Service Email: onlineservice@u-line.com Parts Email: onlineparts@u-line.com

#### **CONNECT WITH US**













Designed, engineered and assembled in WI, USA

Introduction

### Safety and Warning

#### NOTICE

Please read all instructions before installing, operating, or servicing the appliance.

Use this appliance for its intended purpose only and follow these general precautions with those listed throughout this guide:

#### SAFETY ALERT DEFINITIONS

Throughout this guide are safety items labeled with a Danger, Warning or Caution based on the risk type:



Danger means that failure to follow this safety statement will result in severe personal injury or death.

## **▲ WARNING**

Warning means that failure to follow this safety statement could result in serious personal injury or death.

## **▲** CAUTION

Caution means that failure to follow this safety statement may result in minor or moderate personal injury, property or equipment damage.

## **▲** DANGER

This unit contains R600a (Isobutane) which is a flammable hydrocarbon. It is safe for regular use. Do not use sharp objects to expedite defrosting. Do not service without consulting the "R600a specifications" section included in the User Guide. Do not damage the refrigerant circuit.

## **▲** WARNING

Service must be done by factory authorized service personnel. Any parts shall be replaced with like components. Failure to comply could increase the risk of possible ignition due to incorrect parts or improper service.

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## Disposal and Recycling



RISK OF CHILD ENTRAPMENT. Before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so children may not easily climb inside.

If the unit is being removed from service for disposal, check and obey all federal, state and local regulations regarding the disposal and recycling of refrigeration appliances, and follow these steps completely:

- 1. Remove all consumable contents from the unit.
- 2. Unplug the electrical cord from its socket.
- 3. Remove the door(s)/drawer(s).

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### **Environmental Requirements**

This model is intended for indoor/interior applications only and is not to be used in installations that are open/ exposed to natural elements.

This unit is designed to operate between  $50^{\circ}F$  ( $10^{\circ}C$ ) and  $100^{\circ}F$  ( $38^{\circ}C$ ). Higher ambient temperatures may reduce the unit's ability to reach low temperatures and/or reduce ice production on applicable models.

For best performance, keep the unit out of direct sunlight and away from heat generating equipment.

In climates where high humidity and dew points are present, condensation may appear on outside surfaces. This is considered normal. The condensation will evaporate when the humidity drops.



Damages caused by ambient temperatures of 40°F (4°C) or below are not covered by the warranty.

#### Electrical



SHOCK HAZARD — Electrical Grounding Required. Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.

Never remove the round grounding prong from the plug and never use a two-prong grounding adapter.

Altering, cutting or removing power cord, removing power plug, or direct wiring can cause serious injury, fire, loss of property and/or life, and will void the warranty.

Never use an extension cord to connect power to the unit.

Always keep your working area dry.

#### **NOTICE**

Electrical installation must observe all state and local codes. This unit requires connection to a grounded (three-prong), polarized receptacle that has been placed by a qualified electrician.

The unit requires a grounded and polarized 115 VAC, 60 Hz, 15A power supply (normal household current). An individual, properly grounded branch circuit or circuit breaker is recommended. A GFCI (ground fault circuit interrupter) is usually not required for fixed location appliances and is not recommended for your unit because it could be prone to nuisance tripping. However, be sure to consult your local codes.

See CUTOUT DIMENSIONS for recommended receptacle location.

Electrical 7

#### **Cutout Dimensions**

#### PREPARE SITE

Your U-Line product has been designed exclusively for a built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed.

The product is designed and manufactured for seamless integration in the specified cutout opening shown, which requires precise measurements. The opening must be square and plumb front to back. Although not required, you may choose to increase the overall cutout width for ease of installation.

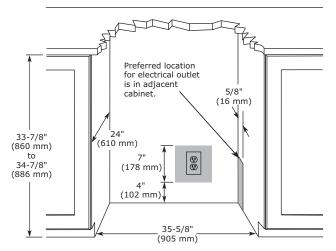
The Modular 3000 Series units are engineered with a variety of adjustment features to help ensure a seamless installation. Adjustable doors, leveling legs and grille will assist in fine tuning the installation.

All 3000 Series models fully integrate into overlay/face frame, inset or European/frameless cabinet styles and install seamlessly into standard 24" (610 mm) depth cabinet base.



Unit can NOT be installed behind a closed cabinet door.

#### **CUTOUT DIMENSIONS**

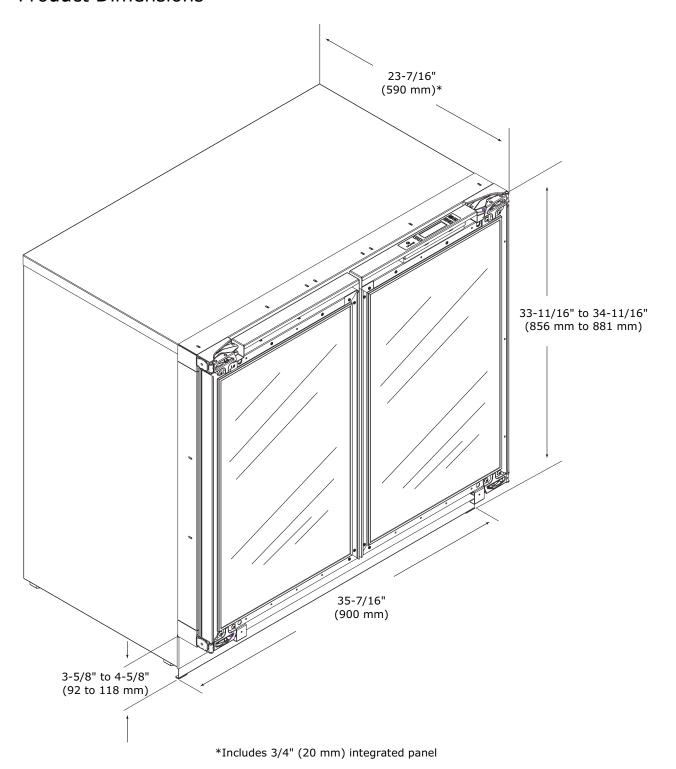


Metric measurements rounded and optimized

Cutout Dimensions 1

8

### **Product Dimensions**



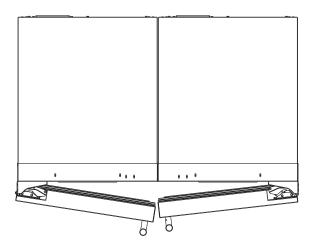
### Side-by-Side Installation

#### OTHER SITE REQUIREMENTS

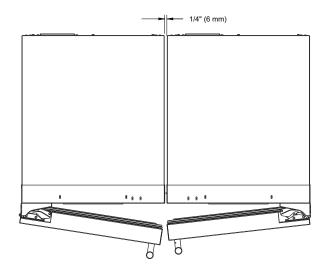
#### Side-by-Side Installation

Units must operate from separate, properly grounded electrical receptacles placed according to each unit's electrical specifications requirements.

Cutout width for a side-by-side installation is the total of the widths listed under Cutout Dimensions in each unit's Installation Guide. Each door can be opened individually (one at a time) without interference.

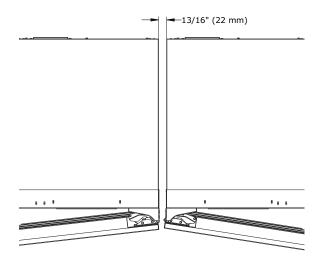


However, to ensure unobstructed door swing (opening both doors at the same time), 1/4" (6.4 mm) of space needs to be maintained between the units.

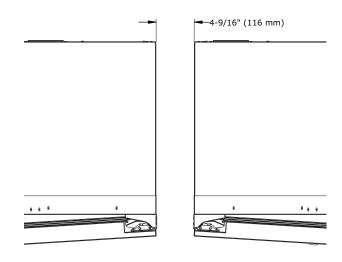


#### Hinge-by-Hinge Installation (Mullion)

When installing two units hinge-by-hinge, 13/16" (22 mm) is required for integrated models. Additional space may be needed for any knobs, pulls or handles installed.



Stainless steel models which include the standard stainless handle will require 4-9/16" (116 mm) to allow both doors to open to  $90^{\circ}$  at the same time.



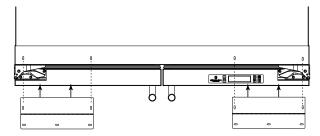
### Anti-Tip Bracket

## **▲** CAUTION

The anti-tip bracket must be installed to prevent the unit from tipping when doors are fully opened or excess weight is placed on the front of the unit.

The anti-tip brackets have multiple mounting options. Mounting will depend on your particular cabinet configuration. Follow the instructions below to secure the anti-tip plate(s) to the unit. Locate your two anti-tip brackets and 10 #8x5/8" screws included with your unit.

#### **TOP MOUNT**

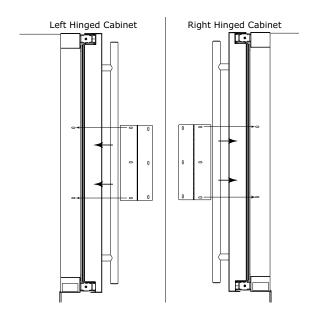


Top mount configurations work well with fully secured wood or laminate countertops.

- 1. Align the brackets on top of your unit as shown below. Both brackets must be used to ensure a secure mount.
- 2. Using 4 of the 10 supplied #8x5/8" screws, install 2 screws into each plate using a #2 Phillips head screwdriver.
- 3. Completely slide the unit into its position in the opening. Be certain unit height is properly adjusted. (See GENERAL INSTALLATION).
- 4. Open both doors completely. Make certain doors clear surrounding cabinetry.

- 5. Using a 3/32" drill bit, drill 6 pilot holes (3 for each bracket) 5/8" (16 mm) deep into bottom of countertop. Use the anti-tip brackets as a template.
- 6. Install the 6 remaining #8x5/8" screws into the plate using a #2 Phillips head screwdriver.

#### **SIDE MOUNT**



Side mount configurations work well if you have a granite countertop or do not wish to mount the brackets to the underside of your countertop.

- 1. Align each bracket to the side mounting holes on the hinge side of your model as shown below.
- 2. Using 4 of the 10 supplied #8x5/8" screws, install 2 screws into each anti-tip bracket, mounting the bracket to your unit.
- 3. Completely slide the unit into its position in the opening. Be certain unit height is properly adjusted. (See GENERAL INSTALLATION).
- 4. Open both doors completely to gain access to the antitip brackets. Make certain doors clear surrounding cabinetry.

11 Anti-Tip Bracket 1

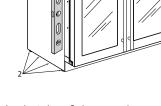


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- 5. Using a 3/32" drill bit, drill 6 pilot holes (3 for each bracket) 5/8" (16 mm) deep into cabinetry frame using the anti-tip brackets as a template.
- 6. Install the 6 remaining #8x5/8" screws into the plate using a #2 Phillips head screwdriver.

#### General Installation

- 1. Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.
- 2. If the unit is not level, remove grille and adjust legs as necessary. Use included tool to adjust the height of the rear legs.



Rotate Front Legs to Adjust Rotate Clockwise to raise rear leg. Rotate Counter-Clockwise to lower leg.

3. Confirm the unit is level after each adjustment and repeat the previous steps until the unit is level.

#### **INSTALLATION TIP**

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than the opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Adjust the front legs to level the unit after it is correctly positioned in the opening.

#### **INSTALLATION**

- 1. Plug in the power/electrical cord.
- 2. Gently push the unit into position. Be careful not to entangle the cord.
- 3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 4. Install the anti-tip bracket.
- 5. Remove the interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.

General Installation 1

13

### **Integrated Panel Dimensions**

Metric measurements rounded and optimized.

#### **INTEGRATED FRAME**

#### **NOTICE**

Due to differences in surrounding cabinetry the panel may not perfectly align with door. The procedure below is designed to provide a finished integrated panel that seamlessly integrates with surrounding cabinetry.

#### **Panel Preparation**

A full integrated door panel completely covers the door frame and provides a built-in appearance.

#### **NOTICE**

The door panel must not weigh more than 20 lbs (10 kg).

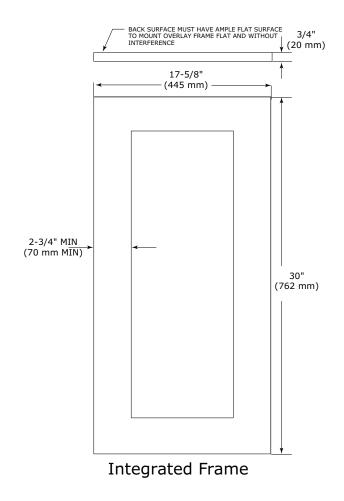
It is important to ensure that all drilled holes are drilled to the correct depth in order to avoid splits in the wood when hardware is installed.

- 1. Cut the panels to the dimensions listed in the diagram below. Unit requires two complete panels.
- 2. Optional: Stain or finish panel to desired stain or color. Be sure to closely follow the instructions provided by the manufacturer.
- 3. Optional: Install handles and hardware.

#### **NOTICE**

When applying an integrated frame to a unit, ensure that both sides are finished in order to prevent warping. In some overlay panel/frame installations, the panel may be visible through the glass while the door is open.

#### **Integrated Frame Dimensions**



#### HANDLELESS INTEGRATED FRAME

The following procedure is designed to provide a finished, handleless frame for an 18" (450 mm) door that seamlessly integrates with its surrounding cabinetry.

Prepare two 18" (450 mm) panels for 36" (900 mm) units.

NOTE: Many cabinet manufacturers provide a ready solution for a handleless, integrated design that can be easily applied to your U-Line 3000 Series model. Consult your cabinet manufacturer for applicable design and installation details. The cabinet manufacturer's solution to this design and integration detail will often result in an integrated frame solution wherein the size of the panel/frame may result in a height dimension taller than what we specify. This can be achieved provided the additional height is positioned above the appliance door.

#### **NOTICE**

The integrated frame aligns with the surrounding cabinetry and, due to differences in cabinetry, may not align perfectly with the door.

The appliance will need up to 34-1/2" (876 mm) to the underside of the counter to leave room for leveling adjustments.

A single prepared overlay with insert must not weigh more than 20 lbs (10 kg).

#### **Integrated Frame Preparation**

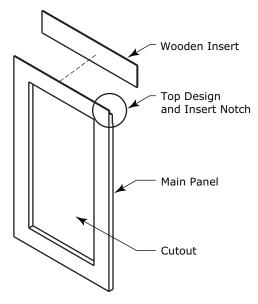
 Cut the main panels to the dimensions below. For details, see the drawings on the next page. Unit requires two complete panels.

| Main panel width | Main panel height  |
|------------------|--------------------|
| 17-5/8" (445 mm) | 28-13/16" (732 mm) |

2. Create the top design for the handleless feature and the 1/8" (3 mm) notch for the insert(s) indicated on the Top Detail drawing, on the next page.

3. Prepare the insert(s) that will back up the handleless design. **Wooden Insert** – Cut 1/8" (3 mm) thick wooden insert(s) to the appropriate dimensions below.

| Wooden insert width | Wooden insert height |
|---------------------|----------------------|
| 17-5/8" (445 mm)    | 3-1/2" (89 mm)       |



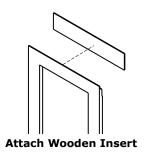
### Integrated Frame

4. Optional: Stain or finish frame and wooden insert to desired stain or color. Be sure to closely follow the instructions provided by the manufacturer.

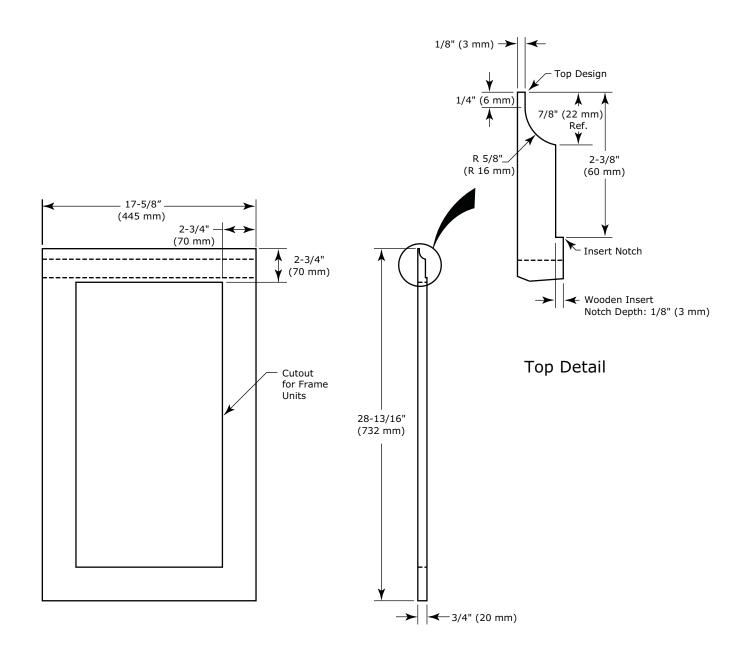
#### **NOTICE**

If finishing panel or wooden insert, all sides must be finished to prevent warping.

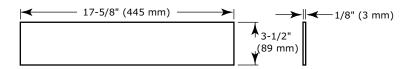
5. Attach the insert to the frame. Wood glue or equivalent adhesive should be used to attach insert to frame.



#### **Handleless Integrated Frame Dimensions**



#### Wooden Insert Dimensions



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#### **EXTENDED INTEGRATED FRAME**

#### **NOTICE**

Due to differences in surrounding cabinetry the panel may not perfectly align with door. The procedure below is designed to provide a finished panel that seamlessly integrates with surrounding cabinetry.

#### **Panel Preparation**

An extended integrated panel can be used to maintain alignment with an adjacent extended cabinet height or a reduced toe-kick/grille application.

- Cut the panels to the dimensions listed in the appropriate diagram on the next page. Unit requires two complete panels.
- 2. Optional: Stain or Finish panel to desired stain or color. Be sure to closely follow the instructions provided by the manufacturer.
- 3. Optional: Install handles and hardware.

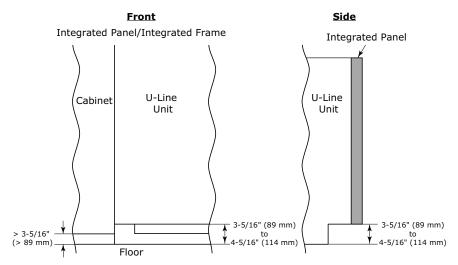
#### **NOTICE**

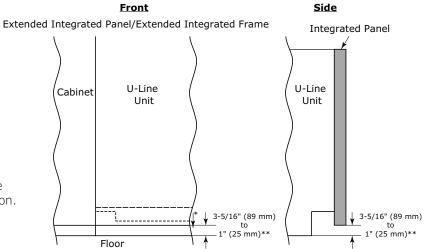
The door panel must not weigh more than 20 lbs (10 kg).

It is important to ensure that all drilled holes are drilled to the correct depth in order to avoid splits in the wood when hardware is installed.

Appliance will need up to 34-1/2" (876 mm) to the underside of the counter to leave room for leveling adjustments.

When applying an integrated frame to a unit, ensure that both sides are finished in order to prevent warping. In some installations, the panel may be visible through the glass while the door is open.



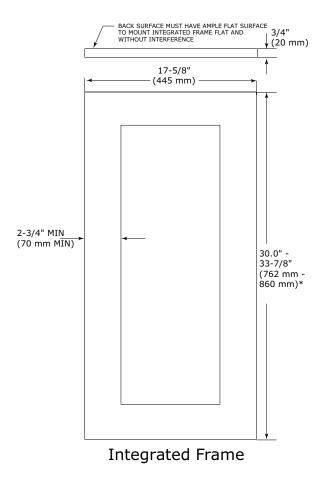


<sup>\*</sup> Panel can extend beyond the door frame.

Floor

<sup>\*\*</sup> A minimum of 1" (25 mm) from the floor is required for proper ventilation.

#### **Extended Integrated Frame Dimensions**



\* A minimum of 1" (25 mm) is required from the floor to the bottom of the extended integrated panel/frame for proper ventilation.

#### **NOTICE**

The minimum border thickness for a 30" (762 mm) tall integrated frame is 2-3/4" (70 mm). The top/bottom border of the frame must account for any additional length.

## Integrated Grille - Plinth Dimensions

The 3000 series grille (plinth strip/base fascia) is fully adjustable and can be set to match your surrounding furniture dimensions. In addition to it's adjustability, an integrated grille may also be installed to truly provide a seamless appearance.

## PREPARE AND INSTALL INTEGRATED GRILLE (PLINTH STRIP/BASE FASCIA)

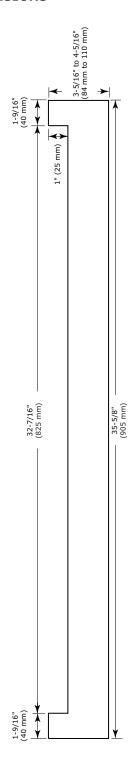
- Use the dimensions provided in the diagram to cut and shape your integrated grille (plinth strip/base fascia) panel. Recommended panel thickness is between 1/4" (6 mm) and 3/8" (9 mm). Height will vary from 3-5/16" (84 mm) to 4-5/16" (110 mm) based on your grille (plinth strip/base fascia) height.
- 2. Finish or stain your grille (plinth strip/base fascia) panel to match your surrounding furniture. Finish front, back and edges to prevent warping. Carefully follow the manufacturer's recommendations for finish application and cure times.
- Apply double sided tape to the backside of the integrated grill (plinth strip/base fascia). Use the diagram below for reference. U-Line recommends 3M<sup>™</sup> VHB<sup>™</sup> tape, a high strength bonding tape.

#### Apply Tape To Shaded Area



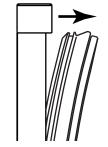
- 4. Remove backing paper from double sided tape.
- 5. Carefully align grille (plinth strip/base fascia) over integrated panel and press into position.

## INTEGRATED GRILLE (PLINTH STRIP/BASE FASCIA) DIMENSIONS



### **Integrated Panel Installation**

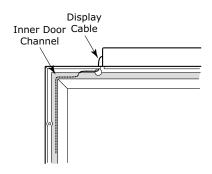
- 1. Fully open door/drawer.
- Starting at corner, pull gasket away from door/ drawer.



- 3. Continue to pull gasket free from gasket channel.
- 4. Upon removal, lay gasket down on a flat surface.

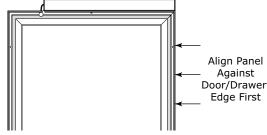
#### **NOTICE**

If the door/drawer houses the display, make certain the display cable remains securely seated in the inner door channel, see below.



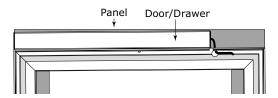
5. The panel should be aligned with the outside edge (opposite the hinge, if equipped) and high enough to align with the highest point in the door/drawer.



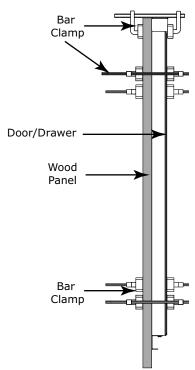


#### NOTICE

Due to differences in floor construction or surrounding cabinetry, the panel may not sit flush with the top of the door/drawer.



6. Secure integrated panel to door/ drawer using clamps. A robust tape may also be used. U-Line recommends the use of bar clamps to secure the panel to the door/drawer. If using tape, be certain the tape will not damage panel finish upon removal.



7. Using a 7/64"
(3 mm) drill bit,
drill 6 pilot holes
into the wood panel
1/2" (12 mm) deep using the holes in the door/drawer
frame as a guide.

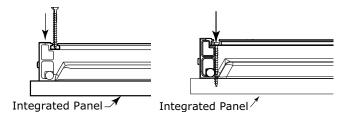
#### **NOTICE**

It is important to ensure that all drilled holes are drilled to the correct depth in order to avoid splits in the wood when hardwood is installed.

8. Locate 6 of the #6x 1-1/2" (38 mm) screws provided with your unit.

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- 9. Using a Phillips screwdriver, place one screw into each of the 6 pilot holes and screw down. Do not overtighten screws.
- 10. Be sure the screws force their way past the opening on the gasket channel and sit flush against the bottom of the channel.



11. Remove clamps from door/drawer.

#### **NOTICE**

If panel requires additional adjustment after removing clamps, slightly loosen each screw and adjust panel as necessary. Tighten screws upon completion.

Do not overtighten screws, bulges in plastic frame might be visible if tightened too much.

12. Starting at the corners, re-install the gasket into the gasket channel in the frame. Make sure the gasket is fully seated. This may take some force.

#### Grille - Plinth Installation

## REMOVING AND INSTALLING GRILLE (PLINTH STRIP/BASE FASCIA)



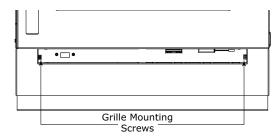
Disconnect electrical current to the unit before removing the grille (plinth strip/base fascia).

When using the unit, the grille (plinth strip/base fascia) must be installed.

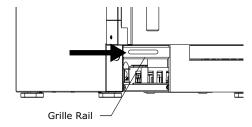
Edges of sheet metal may be sharp.

## Removing the grille (plinth strip/base fascia)

- 1. Disconnect electrical current to unit.
- 2. Using the included 7/64" Allen wrench, loosen (but do not remove) both grille (plinth strip/base fascia) lock screws. See below.



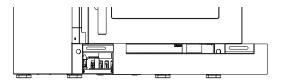
- 3. Gently pull grille (plinth strip/base fascia) away from unit until it stops.
- 4. Push grille (plinth strip/base fascia) rails towards the center of the unit to lift rails off lock screws.



5. Pull grille (plinth strip/base fascia) free from unit.

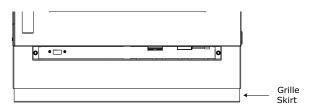
## Installing the grille (plinth strip/base fascia)

- 1. Align slots in grille (plinth strip/base fascia) rail with screw heads in base of unit
- 2. Push grille (plinth strip/base fascia) rails towards the center of the unit and set rails over screw head.
- 3. Slide grille (plinth strip/base fascia) into position. Using included 7/64" Allen wrench tighten grille (plinth strip/base fascia) lock screws.



## ADJUSTING GRILLE (PLINTH STRIP/BASE FASCIA)

The grille (plinth strip/base fascia) has an automatic vertical plane adjustment and can also be adjusted on its horizontal plane as well. To adjust your grille (plinth strip/base fascia) to match your surrounding furniture, follow the instructions below.



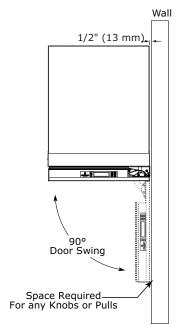
- Loosen, but do not remove, the lock screws on the inside of the grille (plinth strip/base fascia) rails. Lock screws are located on the inside of each grille (plinth strip/base fascia) rail.
- The grille (plinth strip/base fascia) can be extended horizontally by pulling out a maximum of 1-1/2" (38 mm). Do not exceed 1-1/2" (38 mm). Secure the lock screws after adjusting.
- 3. The grille (plinth strip/base fascia) skirt may be manually adjusted to the height of your floor. Simply raise or lower the skirt as needed.

### **Door Swing**

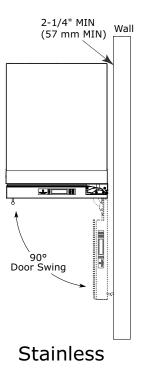
For Integrated models that are installed adjacent to a wall, 1/2" (13 mm) clearance is recommended from wall on hinge side to allow the door to open 90°. Allow for additional space for any knobs or pulls installed on the integrated panel/frame.

Stainless Steel models that are installed adjacent to a wall require 2-1/4" (57 mm) door clearance on hinge side to allow for door handle.

Units have a zero clearance when installed adjacent to cabinets.



## Integrated



24

### **Door Stop**

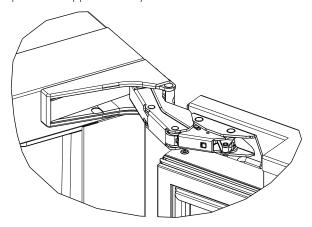
Your U-Line unit was shipped to you with the optional 90° pin.

Your unit's door(s) will open 115° straight from the factory. If you would like the door stop at 90° follow these instructions.

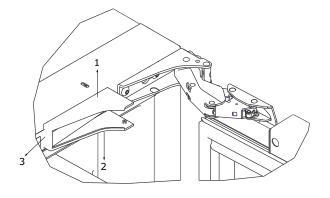
#### **NOTICE**

If your unit is already undercounter, it will need to be moved out to access the hinge. With the 90° stop pin in place, you will not be able to replace the hinge cover.

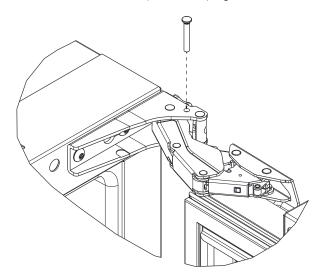
1. Open door approximately 90°.



2. Remove hinge cover by lifting top and bottom of hinge cover and sliding the cover inwards to remove from hinge.



3. Once cover is removed, slide hinge pin into hole as shown. Pin should slide into place, stopping the door at 90°; if the pin does not go into the hole shown, hold the door less than 90° open and try again.



- 4. To fully seat the pin, tap it lightly with a hammer.
- 5. Carefully slide your unit back in place.

#### **NOTICE**

The pin can be removed to return the door swing back to its original 115° swing by tapping the pin out from the bottom of the hinge.

#### **CLOSER**

The door hinge has a self-closing feature that engages when the door is open approximately 6" (150 mm) (about 25°).

25 Door Stop 1

### **Door Adjustments**

#### **DOOR ALIGNMENT AND ADJUSTMENT**

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost or condensation may form in the interior.

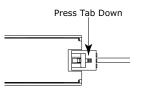
#### **NOTICE**

Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.



Do not attempt to use the door to raise or pivot your unit. This would put excessive stress on the hinge system.

If door being adjusted houses the display unit, remove cable from display by pressing in the release tab on the cable connector.



#### **Alignment and Adjustment Procedure**

- 1. Remove integrated panel, if installed.
- 2. Using a T-25 Torx Bit, loosen each pair of Torx head screws on both the upper and lower hinge plates.
- 3. Square and align door as necessary.
- 4. Tighten Torx head screws on hinge.
- 5. If necessary, re-connect display.



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### First Use

All U-Line controls are preset at the factory. Initial startup requires no adjustments.

#### **NOTICE**

U-Line recommends allowing the unit to run overnight before loading with product.

When plugged in, the unit will begin operating under the factory default setting. Follow the on screen prompt for language selection and temperature units.

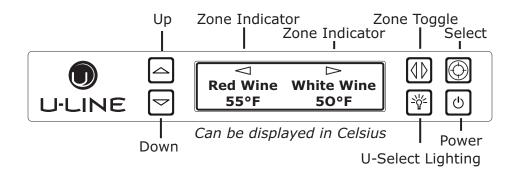
To turn the unit off, press 0 and hold for 5 seconds and release. The display will show a countdown to switching the unit off.

To power your unit on, simply press  $\ensuremath{\mathfrak{O}}$  and the unit will immediately switch on.

**27** First Use 1

## **Control Operation**

Your unit is equipped with two zones. Each zone can be set to a different mode.



#### **CONTROL FUNCTION GUIDE**

| FUNCTION               | COMMAND  | DISPLAY/OPTIONS  |
|------------------------|--|--|
| OFF                    | Press (b) and hold   | Display will count down from 5 to off.   |
| ON                     | Press 🐧 and release  | Unit will come on immediately.   |
| Adjust mode            | Press (1) to select zone. Press (2) and release to scroll through the modes.             | Modes available in table below. Press or to confirm mode or wait 5 seconds.                            |
| Adjust temperature     | Press (1) to select zone. Press (1) to select mode. Press (2) or (3) to set temperature. | Press to confirm temperature or wait 5 seconds.  |
| Adjust lighting        | Press 👺 to adjust lighting   | Press (♪) to select zone. Press △ or ▽ to set low, medium or high.                                     |
| Light ON/OFF with door | Press 👺 to have light ON/OFF with door   | Press and release to scroll through timer settings. Both zones will default to the same timer setting. |
| Customer menu          | Press and hold for 5 seconds   | Press ☐ or ☑ to scroll through menu.   |

| Mode            | Set Point °F (°C) | Temperature Range °F (°C) |
|-----------------|-------------------|---------------------------|
| Red Wine        | 55 (12)           | 55 - 65 (12 - 18)         |
| White Wine      | 50 (10)           | 45 - 55 (7 - 12)          |
| Sparkling Wine  | 45 (7)            | 38 - 50 (3 - 10)          |
| Beverage/Drinks | 38 (3)            | 34 - 65 (1 - 18)          |
| Market/Fresh    | 38 (3)            | 34 - 40 (1 - 4)           |
| Root            | 50 (10)           | 45 - 55 (7 - 12)          |
| Pantry          | 42 (5)            | 34 - 70 (1 - 21)          |
| Deli            | 36 (2)            | 34 - 40 (1 - 4)           |

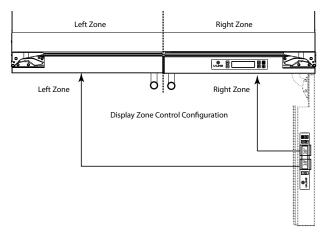
#### **U-SELECT® CONTROL**

#### **Digital Display**

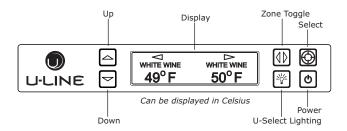
The 3000 Series units are controlled by a feature rich, advanced OLED display control unit. The control panel allows adjustment to temperature set point, access to Energy Saver Mode, internal temperature readings, and many other features.

#### **Zone Control**

Your model has a single control module for both zones. Each side of the control refers to a specific zone. See below.



#### **Adjusting Temperature Settings**



Each zone has a series of Mode Settings with a default value for each setting. Each Mode Setting can be further customized by fine tuning the temperature set point. See the chart below for a description of each mode and mode temperature ranges. Mode selection will vary by model.

#### **Mode Settings Chart**

| Setting         | Default °F (°C) | Range °F (°C)     |
|-----------------|-----------------|-------------------|
| Red Wine        | 55 (12)         | 55 - 65 (12 - 18) |
| White Wine      | 50 (10)         | 45 - 55 (7 - 12)  |
| Sparkling Wine  | 45 (7)          | 38 - 50 (3 - 10)  |
| Beverage/Drinks | 38 (3)          | 34 - 65 (1 - 18)  |
| Market/Fresh    | 38 (3)          | 34 - 40 (1 - 4)   |
| Root            | 50 (10)         | 45 - 55 (7 - 12)  |
| Pantry          | 42 (5)          | 34 - 70 (1 - 21)  |
| Deli            | 36 (2)          | 34 - 40 (1 - 4)   |

Many food types have an optimum storage temperature. Storing your food properly will help maintain its freshness and flavor. The Food Storage Chart contains food types and their respective optimum storage temperatures.

#### **Food Storage Chart**

| Mode         | Food Types  |
|--------------|---|
| Deli         | Meats, Fish, Cheeses, Dairy, Butter, Garlic,<br>Oils, Nuts, Condiments                                |
| Market/Fresh | Fruits, Vegetables, Berries, Lettuce  |
| Pantry       | Dry Goods, Breads, Baking Items, Spices,<br>Seasonings  |
| Root         | Root Vegetables, Potatoes, Onions, Lemon,<br>Lime, Melon, Peppers, Beans, Cucumber, Cut<br>Vegetables |

Each zone may have its own mode and set point. Available Mode Settings will vary with model.

- 1. In order to adjust temperatures, you must first select a zone to adjust. To select a zone, press . The left side Mode Setting will flash. Pressing . The left select the right side, and the right side Mode Setting will flash. For 3018 Models simply press to alter Mode Settings.
- 2. Pressing will cycle through the available modes for your model. Reference the Mode Settings Chart for each setting's default set point and range.
- 3. Once your have selected your desired mode the default set temperature will display. You may further fine tune the temperature by pressing a or .

#### **Quick Chill**



A number of zones include a quick chill feature. Quick chill is designed to quickly pull warm beverages and foods down to optimum storage temperature. It is important to only initiate quick chill modes when the unit has been fully loaded with warm product. Failure to follow this notice could result in food or beverages that are cooled to a point below optimum or frozen.

The following chart lists modes which include the quick chill feature and the time which quick chill will run.

| Mode            | Run Time      |
|-----------------|---------------|
| Red Wine        | Not Available |
| White Wine      | l Hour        |
| Sparkling Wine  | l Hour        |
| Beverage/Drinks | 4 Hours       |
| Market/Fresh    | 4 Hours       |
| Root            | l Hour        |
| Pantry          | 4 Hours       |
| Deli            | 5 Hours       |

#### To initiate quick chill:

- 1. Press 🛈 to select the desired zone, left or right.
- 2. Press to select the desired mode setting.
- 3. Press  $\square$  until the temperature set point reads "Quick".

The quick chill feature will then begin for the period of time dictated by the mode type. To cancel quick chill, simply select a set point other then "quick".

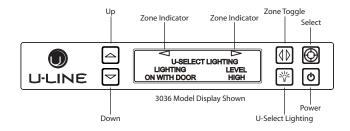
NOTE: There may be a delay before quick chill is activated. If the opposite zone is currently in a cooling

cycle while quick chill is selected, the cooling cycle on the opposite zone will first be completed.

NOTE: Please note, that when quick chill is activated in a 3036, the zone opposite the active quick chill zone will not return to a cooling cycle until quick chill is complete. If storing product in the opposite zone it is important to limit the number of times the door is opened in the zone not currently under quick chill.

#### **INTERIOR LIGHTING**

Your U-Line 3000 Series unit uses a state of the art LED lighting system. The 3036 model dual zone's lighting can be independently controlled or set as a group.



- 1. To begin, press  $\ ^{f ar{Y}}$  to enter the lighting menu.
- 2. The unit initially defaults to control the lighting in both Zones simultaneously. To select a single zone press

  One in the arrows on top of the display changing state. Pressing once will select the left side zone, pressing it again will select the right side zone, and pressing it a third time will select both zones.
- 3. Press ☐ or ☐ to cycle through each available brightness setting (Low, Medium or High).
- 4. Press To cycle through each available timer setting. Selections include "On With Door", "On 3 Hours", "On 6 Hours", or "On 24 Hours".
- 5. To exit, press or simply wait for the menu to time out.

#### **ERROR NOTIFICATION**

The 3000 model series continuously monitors a series of inputs and parameters to ensure proper and efficient operation of your unit. Should the system detect a fault, an error notification will be displayed on the user interface. See below for a list of errors.

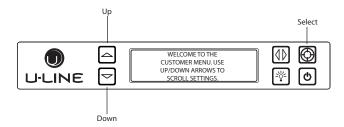
NOTE: Singe zone models will not use (L) left or (R) right zone indicators in error notification.

| ID                      | Description   | Solution   |
|-------------------------|---|--|
| No Comm                 | Unit lost communication to the display.   | Disconnect and reconnect power to unit. Contact Customer Care if persistent.     |
| (L) (R) Zone T<br>Open  | Left or right zone thermistor circuit open.                                     | Contact Customer<br>Care.  |
| Amb Thrm<br>Open        | Ambient thermistor circuit open.  | Contact Customer<br>Care.  |
| (L) (R) Zone T<br>Short | Left or right zone thermistor circuit shorted.                                  | Contact Customer<br>Care.  |
| Amb Thrm<br>Short       | Ambient thermistor circuit shorted.   | Contact Customer<br>Care.  |
| (L) (R) Temp Hi<br>6H+  | Left or right zone<br>temperature +10°<br>over set point for<br>over 6 hours.   | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Hi<br>12H+ | Left or right zone<br>temperature +10°<br>over set point for<br>over 12 hours.  | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Lo<br>6H+  | Left or right zone<br>temperature -10°<br>under set point for<br>over 6 hours.  | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Lo<br>12H+ | Left or right zone<br>temperature -10°<br>under set point for<br>over 12 hours. | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Door<br>Open 5M | Left or right door<br>switch open for more<br>then 5 minutes.                   | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |

#### **CUSTOMER MENU**

The 3000 Series of U-Line undercounter refrigeration appliances contains a feature rich customer menu. The Customer Menu allows access to a series of advanced features including Energy Saver Mode, Sabbath Mode, actual temperature readings as well a method to restore factory defaults.

#### **3000 SERIES - CUSTOMER MENU**

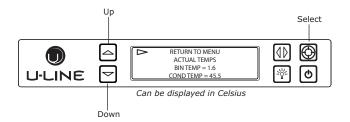


- 6. To access the Customer Menu hold for 5 seconds.
- 7. Press  $\square$  or  $\square$  to scroll through available selections.
- 8. Press to enter selected sub-menu.
- 9. To exit Customer Menu, press ☐ to scroll to the bottom of the display and press ☐ to select "Exit".

Control Operation 4

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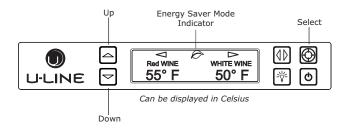
#### **Actual Temps**



The Actual Temps option displays the actual temperature of each zone and evaporator, as well as ambient temperature.

- 1. To view actual temperature, press ☑ and select "Actual Temps" from the Customer Menu.
- 2. Press  $\triangle$  or  $\overline{\ }$  to scroll through available information.
- 3. To return to the Customer Menu, press and select "Return to Menu".

#### **Energy Saver Mode**



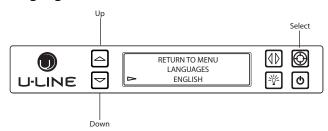
Energy Saver Mode reduces overall energy consumption by altering user set point, differential, lighting and tone settings. When in Energy Saver Mode a small leaf icon will be displayed on the main screen.

- 1. To enter Energy Saver Mode, first select Energy Saver from the Customer Menu.
- 2. Press 

  to select "Off" in the menu.
- 3. Press 🕲.

- 4. Press  $\triangle$  or  $\square$  to change the selection from Off to On.
- 5. Press to confirm your selection.
- 6. To return to the Customer Menu, press and select "Return to Menu".
- 7. To cancel Energy Saver Mode simply return to the Customer Menu, select Energy Saver and change "On" to "Off".

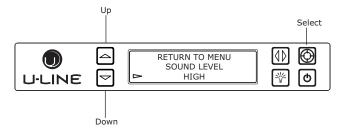
#### Languages



The U-Line 3000 Series of models supports a number of display languages including English, Spanish, French and German.

- 1. To change display language select Languages from the Customer Menu.
- 2. Press  $\square$  to select "English".
- 3. Press . "English" will begin to flash.
- Press ☐ or ☐ to cycle through the available Languages.
- 5. Press to confirm your choice.

#### **Sound Level**



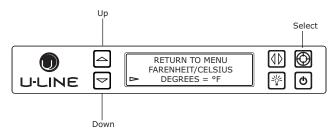
Audible alarms and alert tones support four different Sound Level settings, High, Medium, Low, and Off.

To select a new sound level, enter the Sound Level Menu from the Customer Menu.

- 1. Press 

  to select the current sound level.
- 2. Press . The current setting will begin to flash.
- 3. Press  $\triangle$  or  $\nabla$  to select a different level.
- 4. Press to confirm your choice.

#### Fahrenheit/Celsius



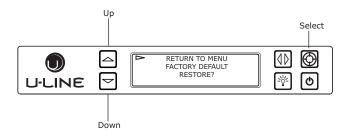
Temperature and set point information can be displayed in either Fahrenheit or Celsius.

To change from Fahrenheit to Celsius, enter the Fahrenheit / Celsius Menu from within the Customer Menu.

1. Press  $\square$  to select "Degrees".

- 2. Press . The selection will begin to flash.
- 3. Press ☐ or ☐ to select between °F (Fahrenheit) or °C (Celsius).
- 4. Press to confirm your choice.

#### **Factory Default**



Factory Default will restore all settings to their factory default.

#### To access Factory Default:

- 1. Press 

  to select "Factory Default".
- 2. Press 🕲.

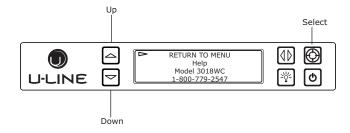
#### To restore settings to their factory default:

- 3. Press  $\square$  to select "Restore?" and press  $\square$ .
- 4. "Restore?" will change to "Restoring..." while settings are restored. When restoration is complete, "Restoring..." will return to "Restore?".

To exit Factory Default, press  $\ \ \ \ \$  to select "Return to Menu" and press  $\ \ \ \ \$  to confirm.

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#### Help



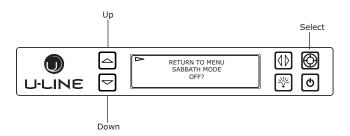
To access the Help Menu, select Help from the Customer Menu. Press  $\triangle$  or  $\square$  to scroll through available information. The Help screen displays the following:

- Model.
- U-Line contact information.
- Software version.
- Serial Number.

To exit the Help menu, press  $\ \ \ \ \$  to select "Return to Menu" and press  $\ \ \ \ \$  to confirm.

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# Sabbath Mode



This unit offers a Sabbath mode for users who require this functionality during Sabbaths. Sabbath mode disables system responses to user initiated activities and all external functions, including lighting, display and audible alarms. The unit will still maintain internal temperatures and set points.

To enable Sabbath Mode:

- 1. Open the unit's door to activate the display.
- 2. To access the Customer Menu, hold for 5 seconds.
- 3. Press riangle or riangle to scroll through available selections.
- 4. Select Sabbath Mode from the Customer Menu by pressing .
- 6. Press . "Off" will begin to flash.

- 7. Press  $\triangle$  or  $\bigcirc$  to change "Off" to "On".
- 8. Press to confirm your selection.

The Display will fade out as the unit enters Sabbath Mode. Sabbath

Mode remains active until  $\circlearrowleft$  is quickly pressed and released.

35 Sabbath Mode 1

### Airflow and Product Loading

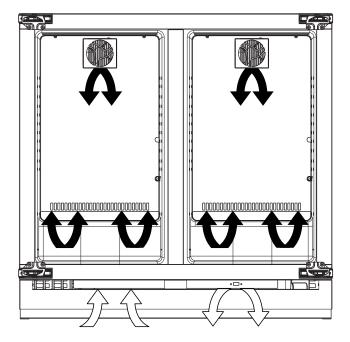
#### **NOTICE**

The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille, internal fans or vents at any time, or the unit will not perform as expected. When loading your unit, leave space between the internal fans or vents and product loaded. Anything blocking the required airflow/circulation will result in uneven temperature distribution in the cabinet and can also freeze product. Do not install the unit behind a door.

When properly loaded, your U-Line unit will store up to 246 (12 oz. [330 ml]) cans or 158 (12 oz. [330 ml]) bottles.

For optimal airflow, leave approximately two inches of space around the fan and one inch around the back wall and lower vents.

Door Removed For Illustration Purposes



## **Interior Shelves**

# REMOVING AND INSTALLING GLASS SHELVES Adjusting Interior Shelves

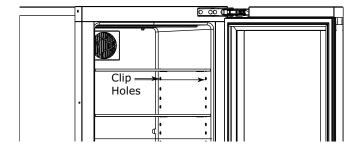
Models equipped with glass shelves have an adjustable mounting system. To adjust or simply remove shelves for cleaning, follow the instructions below.

- 1. Remove all product from shelf.
- 2. Coming from underneath the shelf, lift both the front and rear of the glass.
- 3. Carefully slide shelf out of unit being careful not to scratch the interior liner.
- 4. Installation is the reverse of removal.

## **Adjusting Shelf Height**

Shelf height may be adjusted to accommodate a broad range of product. To alter your shelf spacing follow the instructions below.

- 1. Remove the 4 Shelf clips from the shelf clip holes.
- 2. Move shelf clips as a group to the desired shelf height.
- 3. Insert shelf clips into the holes of the desired shelf height. Be certain shelf clip is fully seated into shelf clip hole.





Clips MUST be installed with the ribbed side down. Failure to do so may result in shelf or unit damage.

#### **NOTICE**

All 4 shelf clips for each shelf must be installed at the same height for shelf stability.

4. Reinstall shelf.

## **Cleaning Shelves**

Shelves may be cleaned in a soapy warm water solution. A general household disinfectant may be used if necessary. Be sure to completely dry your shelf before reinstalling.

37 Interior Shelves 1

## Cleaning

### **EXTERIOR CLEANING**

#### **Stainless Models**

Stainless door panels and handles can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire<sup>®</sup> Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

Do not clean with steel wool pads.

Do not use stainless steel cleaners or polishes on any glass surfaces.

Clean any glass surfaces with a non-chlorine glass cleaner.

Do not use cleaners not specifically intended for stainless steel on stainless steel surfaces (this includes glass, tile and counter cleaners).

If any surface discoloring or rusting appears, clean it quickly with Bon-Ami<sup>®</sup> or Barkeepers Friend Cleanser<sup>®</sup> and a nonabrasive cloth. Always clean with the grain. Always finish with Claire<sup>®</sup> Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

Using abrasive pads such as Scotchbrite™ will cause the graining in the stainless steel to become blurred.

Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.

## **Integrated Models**

To clean integrated panels, use household cleaner per the cabinet manufacturer's recommendation.

## **INTERIOR CLEANING**

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

**Do not use any solvent-based or abrasive cleaners.** These types of cleaners may transfer taste to the interior products and damage or discolor the lining.

#### **DEFROSTING**

Under normal conditions this unit does not require manual defrosting. Minor frost on the rear wall or visible through the evaporator plate vents is normal and will melt during each off cycle.

If there is excessive build-up of 1/4" (6 mm) or more, manually defrost the unit.

Ensure the door is closing and sealing properly.

High ambient temperature and excessive humidity can also produce frost.



DO NOT use an ice pick or other sharp instrument to help speed up defrosting. These instruments can puncture the inner lining or damage the cooling unit. DO NOT use any type of heater to defrost. Using a heater to speed up defrosting can cause personal injury and damage to the inner lining.

38 Cleaning 1

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## **NOTICE**

The drain pan was not designed to capture the water created when manually defrosting. To prevent water from overflowing the drain pan and possibly damaging water sensitive flooring, the unit must be removed from cabinetry.

## To defrost:

- 1. Disconnect power to the unit.
- 2. Remove all products from the interior.
- 3. Prop the door in an open position (2 in. [50 mm] minimum).
- 4. Allow the frost to melt naturally.
- 5. After the frost melts completely clean the interior and all removed components. (See INTERIOR CLEANING).
- 6. When the interior is dry, reconnect power and turn unit on.

39 Cleaning 2

# Cleaning Condenser

## **INTERVAL - EVERY SIX MONTHS**

To maintain operational efficiency, keep the front grille (plinth strip/base fascia) free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.

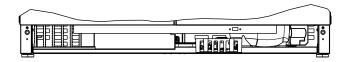


Disconnect electric current to the unit before cleaning the condenser.

#### **NOTICE**

DO NOT use any type of cleaner on the condenser unit. Condenser may be cleaned using a vacuum, soft brush or compressed air.

- 1. Remove the grille (plinth strip/base fascia). (See GRILLE-PLINTH INSTALLATION).
- 2. Clean the condenser coil using a soft brush or vacuum cleaner.
- 3. Install the grille (plinth strip/base fascia).



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## Extended Non-Use

## **VACATION/HOLIDAY, PROLONGED SHUTDOWN**

The following steps are recommended for periods of extended non-use:

- 1. Remove all consumable content from the unit.
- Disconnect the power cord from its outlet/socket and leave it disconnected until the unit is returned to service.
- 3. If ice is on the evaporator, allow ice to thaw naturally.
- 4. Clean and dry the interior of the unit. Ensure all water has been removed from the unit.
- The door must remain open to prevent formation of mold and mildew. Open door a minimum of 2" (50 mm) to provide the necessary ventilation.

## **WINTERIZATION**

If the unit will be exposed to temperatures of 40°F (5°C) or less, the steps above must be followed.

For questions regarding winterization, please call U-Line at 414.354.0300.



Damage caused by freezing temperatures is not covered by the warranty.

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## Troubleshooting

### **BEFORE CALLING FOR SERVICE**

If you think your U-Line product is malfunctioning, read the CONTROL OPERATION section to clearly understand the function of the control.

If the problem persists, read the NORMAL OPERATING SOUNDS and TROUBLESHOOTING GUIDE sections below to help you quickly identify common problems and possible causes and remedies. Most often, this will resolve the problem without the need to call for service.

## IF SERVICE IS REQUIRED

If you do not understand a troubleshooting remedy, or your product needs service, contact U-Line Corporation directly at +1.414.354.0300.

When you call, you will need your product Model and Serial Numbers. This information appears on the Model and Serial number plate located on the interior of your product or can be accessed through "Help" in the Customer Menu.

## **NORMAL OPERATING SOUNDS**

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

Listed below are common refrigeration components with a brief description of the normal operating sounds they make. NOTE: Your product may not contain all the components listed.

- Compressor: The compressor makes a hum or pulsing sound that may be heard when it operates.
- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Automatic Defrost Drain Pan: Water may be heard dripping or running into the drain pan when the unit is in the defrost cycle.
- Solenoid Valves: An occasional clicking sound may be heard as solenoid valves are operated.

#### TROUBLESHOOTING GUIDE



ELECTROCUTION HAZARD. Never attempt to repair or perform maintenance on the unit before disconnecting the main electrical power.

Troubleshooting - What to check when problems occur:

| Problem   | Possible Cause and Remedy  |
|---|--|
| Digital Display<br>and Light Do Not<br>Work.              | Ensure power is connected to the unit. If the unit is cooling, it may be in Sabbath mode.  |
| Interior Light<br>Does Not<br>Illuminate.                 | If the unit is cooling, it may be in Sabbath mode or manually set to off.  |
| Light Remains on<br>When Door Is<br>Closed.               | Lighting may be set to on; reset to with door.   |
| Unit Develops<br>Frost on Internal<br>Surfaces.           | Frost on the rear wall is normal and will melt during each off cycle.  If there is excessive build-up of 1/4" or more, manually defrost the unit.  Ensure the door is closing and sealing properly.  High ambient temperature and excessive humidity can also produce frost. |
| Unit Develops<br>Condensation on<br>External<br>Surfaces. | The unit is exposed to excessive humidity. Moisture will dissipate as humidity levels decrease.  |

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| Problem   | Possible Cause and Remedy  |
|---|--|
| Digital Display<br>Functions, But<br>Unit Does Not<br>Cool. | Ensure the unit is not in "Showroom Mode." Momentarily unplug or interrupt power supply to the unit.   |
| Digital Display<br>Shows an Error.                          | "Door" indicates the door may be opened too long. Ensure the door is closing properly. For other error codes contact U-Line Customer Service.  |
| Product Is Freezing.  | Because product in contact with the rear wall may freeze, ensure no product is touching the rear wall.  Adjust the temperature to a warmer set point.  |
| Product Is Not<br>Cold Enough.                              | Air temperature does not indicate product temperature.  Adjust the temperature to a cooler set point. Ensure unit is not located in excessive ambient temperatures or in direct sunlight. Ensure the door is closing and sealing properly.  Ensure nothing is blocking the front grille, found at the bottom of the unit.  Ensure the condenser coil is clean and free of any dirt or lint build-up. |

## **ERROR NOTIFICATION**

The 3000 model series continuously monitors a series of inputs and parameters to ensure proper and efficient operation of your unit. Should the system detect a fault, an error notification will be displayed on the user interface. See below for a list of errors.

NOTE: Single zone models will not use (L) left or (R) right zone indicators in error notification.

| ID                      | Description                                    | Solution   |
|-------------------------|--|--|
| No Comm                 | Unit lost communication to the display.        | Disconnect and reconnect power to unit. Contact Customer Care if persistent. |
| (L) (R) Zone T<br>Open  | Left or right zone thermistor circuit open.    | Contact Customer<br>Care.  |
| Amb Thrm Open           | Ambient thermistor circuit open.               | Contact Customer<br>Care.  |
| (L) (R) Zone T<br>Short | Left or right zone thermistor circuit shorted. | Contact Customer<br>Care.  |
| Amb Thrm Short          | Ambient thermistor circuit shorted.            | Contact Customer<br>Care.  |

| ID                      | Description   | Solution   |
|-------------------------|---|--|
| (L) (R) Temp Hi<br>6H+  | Left or right zone<br>temperature +10°<br>over set point for<br>over 6 hours.   | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Hi<br>12H+ | Left or right zone<br>temperature +10°<br>over set point for<br>over 12 hours.  | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Lo<br>6H+  | Left or right zone<br>temperature -10°<br>under set point for<br>over 6 hours.  | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Temp Lo<br>12H+ | Left or right zone<br>temperature -10°<br>under set point for<br>over 12 hours. | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |
| (L) (R) Door<br>Open 5M | Left or right door<br>switch open for<br>more then 5<br>minutes.                | Verify door is closed<br>and sealing. Contact<br>Customer Care if<br>persistent. |

## **CHECKING PRODUCT TEMPERATURE**



# To check the actual product temperature in the unit:

- 1. Partially fill a plastic (nonbreakable) bottle with water.
- 2. Insert an accurate thermometer.
- 3. Tighten the bottle cap securely.
- 4. Place the bottle in the desired area for 24 hours.
- 5. Avoid opening the unit during the testing period.

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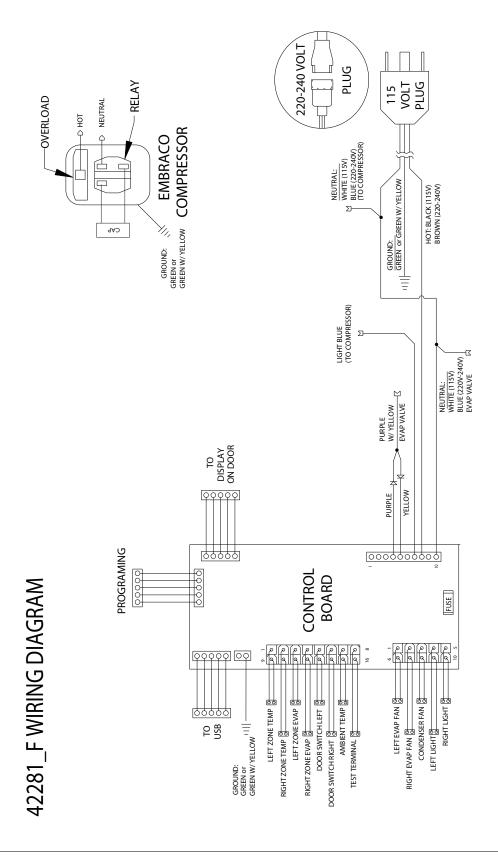
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6. After 24 hours, check the temperature of the water. If required, adjust the temperature control in a small increment (see CONTROL OPERATION).

# Causes which affect the internal temperatures of the cabinet include:

- Temperature setting.
- Ambient temperature where installed.
- Installation in direct sunlight or near a heat source.
- The number of door openings and the time the door is open.
- The time the internal light is illuminated. (This mainly affects product on the top rack or shelf.)
- Obstruction of front grille or condenser.

# Wire Diagram



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## **Product Liability**

Field service technicians are authorized to make an initial assessment in the event of reported damages. If there are any questions about the process involved, the technician should call U-Line for further explanation.

While inspecting for defects or installation issues, photos should be taken to document any damages or issues found.

During the assessment, if the service technician is able to find the source of the damage and it can be resolved by replacement of a part, the servicer is authorized to replace the part in question. The part that caused the damage must be returned to U-Line in its entirety. The part must be clearly labeled with the serial number of the unit it was removed from, the date, and the servicer who removed the part.

If the service technician determines the damage is the result of installation issues (water connection/drain, etc.), the consumer would be notified and the issues shall be resolved at the direction of the consumer.

If damage is evident and the service technician is unable to find the source, U-Line must be contacted at 1-800-799-2547 for further direction

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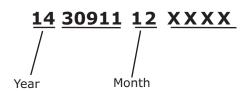
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## Warranty Claims

The following information defines the parameters for filing a warranty claim:

- Valid serial number needed
- · Valid model number needed
- Narda (or equivalent) form or submitted online at www.u-line.com
- 60 day submittal deadline from date of completed service
- · Only one repair or unit per warranty claim
- Refrigerant should be labeled and included on the labor submittal
- Door and water level adjustments are covered 30 days from install date.

Serial Number Requirements:



A typical serial number is shown above. The first two digits of the first segment, 14, represents the production year. The number between the dashes, 12, represents the production month. In most cases, warranty status can be verified by the production date information within the serial number.

 Alternatively, a Proof of Purchase (or equivalent) may submitted with the warranty claim to document warranty status. We also accept the following information to verify warranty status:

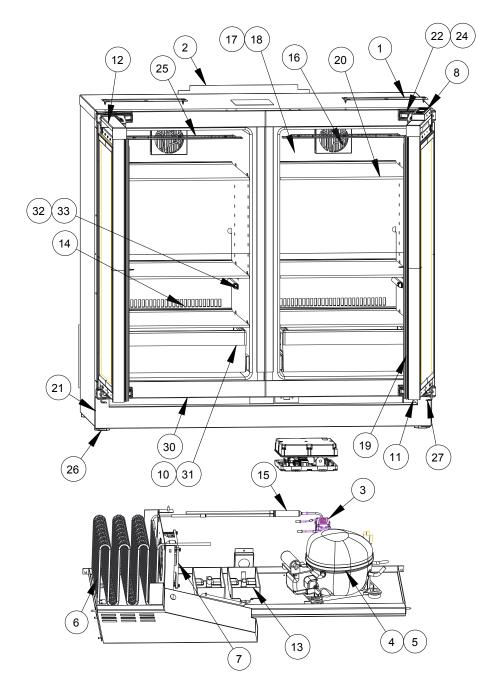
- New Construction Occupancy Documents
- · Closing Paperwork
- Final Billing Remodel

Noting all of the following on the warranty claim will be considered proof of purchase, hard copy will not be required:

- Name of the selling Dealer
- Date of purchase/installation
- Order or Invoice number (if available)
- Description of document reviewed (i.e. store receipt, closing paperwork, etc)

Parts and labor claims are paid separately. Indicate part numbers and description for parts used in the warranty repair. Include the purchase invoice and name of the parts supplier used to procure the parts.

## **Parts**



|      | U-3036RRGLINT-00A              |             |  |  |  |
|------|--------------------------------|-------------|--|--|--|
| Item | Description                    | U-Line P/N  |  |  |  |
| 1    | Anti tip bracket w/screws      | 80-54012-00 |  |  |  |
| 2    | Back panel                     | 80-54126-00 |  |  |  |
| 3    | Bypass valve                   | 80-54180-00 |  |  |  |
| 4    | Compressor electricals only    | 80-54149-00 |  |  |  |
| 5    | Compressor w/electricals       | 80-54193-00 |  |  |  |
| 6    | Condenser assembly             | 80-54090-00 |  |  |  |
| 7    | Condenser fan w/screws         | 80-54014-00 |  |  |  |
| 8    | Control (main bd & display)    | 80-54407-00 |  |  |  |
| 9    | Cord catcher assembly          | 80-54402-00 |  |  |  |
| 10   | Crisper                        | 80-54025-00 |  |  |  |
| 11   | Door assembly w/o hinges       | 80-54366-00 |  |  |  |
| 12   | Door assembly w/o hinges       | 80-54367-00 |  |  |  |
| 13   | Drain pan w/double sided tape  | 80-54002-00 |  |  |  |
| 14   | Drain trough assembly          | 80-54480-00 |  |  |  |
| 15   | Drier                          | 80-54076-00 |  |  |  |
| 16   | Evap fan w/cover and screws    | 80-54151-00 |  |  |  |
| 17   | Evaporator assembly            | 80-54125-00 |  |  |  |
| 18   | Evaporator cover               | 80-54021-00 |  |  |  |
| 19   | Gasket, door                   | 80-54481-00 |  |  |  |
| 20   | Glass shelf(1) w/brackets      | 80-54015-00 |  |  |  |
| 21   | Grille w/screws                | 80-54123-00 |  |  |  |
| 22   | Hinge covers (2 pcs)           | 80-54001-00 |  |  |  |
| 23   | Hinge mounting hole covers     | 80-54024-00 |  |  |  |
| 24   | Hinges(2) w/screws and covers  | 80-54013-00 |  |  |  |
| 25   | LED light strip and cover assy | 80-54000-00 |  |  |  |
| 26   | Leg Levelers (4)               | 80-54019-00 |  |  |  |
| 27   | Magnet                         | 80-54100-00 |  |  |  |
| 28   | Packaging                      | 80-54127-00 |  |  |  |
| 29   | Power cord                     | 80-54131-00 |  |  |  |
| 30   | Reed switch                    | 80-54134-00 |  |  |  |
| 31   | Slide assembly, short          | 80-54048-00 |  |  |  |
| 32   | Thermistor (1 piece)           | 80-54006-00 |  |  |  |
| 33   | Thermistor cover and pin       | 80-54023-00 |  |  |  |
| 34   | Wire harness, control          | 80-54477-00 |  |  |  |
| 35   | Wire harness, display          | 80-54403-00 |  |  |  |

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## R-600A Specifications

For R-600a refrigerant service tips and more videos, go to: www.u-line.com/videos.

# **MARNING**

Flammability warnings for a pure-iso-butane refrigerant.







Gloves and Eye Protection must be used.



R-600a is considered non-toxic, but is flammable when mixed with air.

Keep a dry powder type fire extinguisher in the work area.



R-600a is heavier than air, do not allow any leakage/migration to low areas such as basements and stairs.

Never use a torch on a fully charged refrigeration system.

Never substitute U-Line OEM replacement parts or methods of construction.

R-600a must be stored and transported in approved containers.

# **▲** WARNING

Only skilled and well trained service technicians permitted to service R-600a equipped products.

All tools and equipment must be approved for use with R-600a refrigerant.

Local, state and federal laws, standards must be observed along with proper certification and licensing.

Ventilation is required during servicing.

No conversions to R-600a from any other refrigerants. OEM R-600a equipped unit only.

Service area must be free of ignition sources.

No smoking is allowed in the service area.

All replacement electrical components must be OEM and installed properly (sealed and covered).

If the evaporator is cold prior to service, it must be thawed prior to service.

When using a vacuum pump, start pump before opening refrigeration system.

Vacuum pump and recovery equipment should be at least 10 feet from the work area.

It is recommended that a simple LPG gas detector is on site during service.

Ensure that all R-600a is removed from the system prior to brazing any part of the sealed system.

Only a clean, dry leak free system should be charged with R-600a.

## R-600A SPECIFICATIONS/LABELING

R-600a equipped products are labeled (both the unit and the compressor).

R-600a is colorless and odorless.

R-600a is considered non-toxic, but is flammable when mixed with air.

Do not remove or alter any R-600a labeling on the product.

Use only a refrigerant grade R-600a from a properly labeled container.

## **RECOVERING/RECLAIMING R-600A**

(R-600a has been exempted from recovery/reclaiming requirements by the US EPA)

Recovery/Reclaiming equipment must be approved for use with R-600a.

Ensure the evaporator is at room temperature prior to recovery/reclaiming R-600a.

Use a common piercing pliers or piercing valve to remove R-600a from the compressor process tube. (Note: Piercing devices must not be left on the system and must be replaced with a Schrader type valve.)

Evacuate/reclaim via the piecing pliers to ensure the system is empty of R-600a before any system work is performed.



The recovery cylinder must be evacuated (no air inside) prior to accepting R-600a.

The recovery cylinder must not be filled more than 45% safe fill level and refrigerants must not be mixed.

The recovery cylinder must be clearly marked with R-600a and Flammable Warning labels.

Ensure proper ventilation during recovery/reclaiming of R-600a.

Start vacuum pump/recovery pump prior to piercing the compressor process tube.

Follow recovery/reclaim OEM instructions for the specific equipment used.

## SYSTEM REPAIR

Ensure no residual R-600a refrigerant is left within the system prior to repair (simple venting is not sufficient).

Evacuate and charge with dry nitrogen for leak checks.

Repair leaks or replace system parts as required.

When re-brazing, the system must be purged with dry nitrogen and at least one access point open to the atmosphere.

When re-brazing, proper ventilation is required along with constant monitoring for the presence of R600a refrigerant.

The filter dryer must be replaced any time the sealed system is serviced.

No system should be open to the atmosphere for longer than 15 minutes to avoid moisture migration into the system components.

## **LEAK DETECTION**

After removal of the R-600a, the unit can be charged with dry nitrogen or helium.

Electronic leak detection or soap solution can be used to check for nitrogen/helium leaks.



Never use a halide torch or lighted match to check the system for leaks at any time.

The high side of the refrigeration system (compressor discharge to outlet of drier) must be leak tested with the compressor running.

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The low side of the refrigeration system (evaporator, compressor and suction line) must be leak tested with the compressor off (equalized pressure).

**RECHARGING** 

No air is ever to be allowed inside the refrigeration system (R-600a refrigerant or dry nitrogen only).

Never use a torch on a fully charged refrigeration system.

Install a Schrader Type access port on the compressor process stub.



Evacuate the system to 100 microns prior to charging.

Weigh in the R-600a charge using a refrigerant scale. (run compressor an extra two minutes to clear the charging hoses).

Seal the Schrader Type access port, a proper cap and seal must be used to close the system.



## **SUMMARY**

Safely handling R-600a requires proper procedures and training.

R-600a approved service tools must be used.

R-600a labeling must not be removed or altered.

Proper ventilation during service is required.

Never apply a torch to a charged R-600a refrigeration system.

Use OEM replacement service parts and do not alter the construction of the unit.

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# System Diagnosis Guide

## REFRIGERATION SYSTEM DIAGNOSIS GUIDE

| System<br>Condition     | Suction<br>Pressure                     | Suction<br>Line                    | Compressor<br>Discharge       | Condenser  | Capillary<br>Tube                          | Evaporator  | Wattage              |
|-------------------------|---|------------------------------------|-------------------------------|--|--|---|----------------------|
| Normal                  | Normal                                  | Slightly below room temperature    | Very hot                      | Very hot   | Warm                                       | Cold  | Normal               |
| Overcharge              | Higher than normal                      | Very cold may frost heavily        | Slightly warm to hot          | Hot to warm  | Cool                                       | Cold  | Higher than normal   |
| Undercharge             | Lower than normal                       | Warm-near<br>room<br>temperature   | Hot                           | Warm   | Warm                                       | Extremely cold<br>near inlet -<br>Outlet below<br>room<br>temperature               | Lower than normal    |
| Partial<br>Restriction  | Somewhat<br>lower than<br>normal vacuum | Warm - near<br>room<br>temperature | Very hot                      | Top passes<br>warm - Lower<br>passes cool<br>(near room<br>temperature)<br>due to liquid | Room<br>temperature<br>(cool) or<br>colder | Extremely cold<br>near inlet -<br>Outlet below<br>room<br>temperature<br>backing up | Lower than<br>normal |
| Complete<br>Restriction | In deep<br>vacuum                       | Room<br>temperature<br>(cool)      | Room<br>temperature<br>(cool) | Room<br>temperature<br>(cool)  | Room<br>temperature<br>(cool)              | No refrigeration  | Lower than normal    |
| No Gas                  | 0 PSIG to 25"                           | Room<br>temperature<br>(cool)      | Cool to hot                   | Room<br>temperature<br>(cool)  | Room<br>temperature<br>(cool)              | No refrigeration  | Lower than normal    |

## **Compressor Specifications**

# **A** DANGER

Electrocution can cause death or serious injury. Burns from hot or cold surfaces can cause serious injury. Take precautions when servicing this unit.

Disconnect the power source.

Do not stand in standing water when working around electrical appliances.

Make sure the surfaces you touch are not hot or frozen.

Do not touch a bare circuit board unless you are wearing an anti-static wrist strap that is grounded to an electrical ground or grounded water pipe.

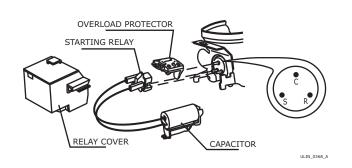
# Handle circuit boards carefully and avoid touching components.

To measure the start winding resistance, measure across the C and S pins.

To measure the run winding resistance, measure across the C and R pins.

Also check S to R and you should get the sum of the run and start windings.

To ensure the windings are not shorted, check the S and R to ground.



|                 | EMX20CLC         |
|-----------------|------------------|
| Refrigerant     | R600a            |
| Voltage         | 115 - 127 VAC    |
| Frequency       | 60 Hz            |
| Run Cap         | 12μF/165 VAC     |
| Start Winding   | 6.7 Ohm at 77°F  |
| Run Winding     | 12.6 Ohm at 77°F |
| LRA             | 3.7 A            |
| FLA             | 0.5 A            |
| Starting Device | 8EA14C           |
| Overload        | 4TM142RFBYY-53   |

<sup>\*</sup> All resistance readings are ±10%

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## Troubleshooting - Extended

## **SPECIFIC ERRORS AND ISSUES**

The technically advanced diagnostic capabilities of the electronic controls utilized on the 3000 series units allows for easy and thorough trouble shooting.

Navigation of the control is the key and is explained in the "Quick Guide "section of the manual, along with control button layout, control function descriptions, a service mode menu and service menu selection explanations.

Verification of temperature and thermistor performance can be identified by directly viewing actual temperature readings in the service mode.

Component failure issues can be identified through service mode menu selection, "Relay Toggle" Individual components can be switched on and off to check for both proper function of a specific component and also delivery of supply voltage to the components through the relays and DC outputs located on the relay/power board.

Included in this section is some diagnostic tips and as always, if additional help is required please contact the U-Line Corp, "Customer Care Facility" at +1.414.354.0300 for assistance.



Never attempt to repair or perform maintenance on the unit until the main electrical power has been disconnected from the unit.

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## TROUBLESHOOTING GUIDE

| Concern                      | Potential Causes  | Suggested Remedy  |  |
|------------------------------|---|---|--|
| Not Cooling                  | Compressor overheating  | Verify proper air flow through condenser (Refer to Airflow/General Information Section).  |  |
|                              |   | Confirm condenser fan operation (Refer to Airflow/General Information Section).   |  |
|                              |   | Confirm proper compressor operating voltage (Refer to Toggle/Compressor Information Section).                                     |  |
|                              | Compressor not operating  | Confirm proper compressor operating voltage (Refer to Toggle/Compressor Information Section to initiate power to the compressor). |  |
|                              |   | Test overload and relay, replace as needed.   |  |
|                              | Compressor operating - no cooling                                   | Refer to Refrigeration System Diagnosis Guide.  |  |
|                              | Evaporator fan not operating  | Refer to Convection Cooling Section.  |  |
| Frozen Product               | Ensure proper use of Quick Chill mode                               | Refer to Quick Chill Section.   |  |
|                              | Control set too cold  | Refer to Adjusting Temperature Settings Section   |  |
|                              | Review logged error codes   | Refer to Fault System Diagnosis Guide.  |  |
|                              | Thermistor failure  | Refer to Thermistor Failure Section   |  |
| Frost Buildup<br>Inside Unit | Door Ajar or Restricted from Closing                                | Check door clearance to adjoining cabinetry. Check distribution of product in unit.   |  |
|                              | Evaporator fan not operating  | Use #19, Component Testing in Service Mode.   |  |
|                              | Thermistor failure  | Refer to Thermistor Failure Section.  |  |
| Display Not                  | Unit placed in Sabbath mode?  | Refer to Sabbath Mode Section.  |  |
| Working                      | Display unplugged   | Verify that both ends of the display wiring are firmly connected.   |  |
|                              | Display wiring broken or damaged                                    | Perform continuity test of wiring and replace as needed.  |  |
| Internal Lights              | Control Setting   | Refer to the Interior Lighting Section.   |  |
| Not Working                  |   | Unit set to Sabbath Mode. Refer to the Sabbath Mode Section.  |  |
|                              | Door switch misaligned or defective                                 | Refer to Reed Switch Section.   |  |
| Noisy                        | Refrigeration tubing touching cabinet                               | Carefully reposition tubing.  |  |
|                              | Fan blade obstruction (wiring, foam insulation, packaging material) | , Remove obstruction.   |  |

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## REFRIGERATION SYSTEM DIAGNOSIS GUIDE

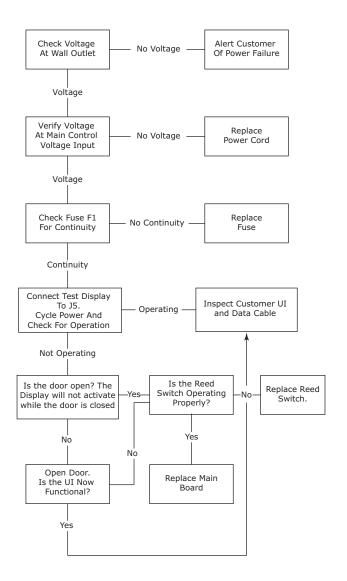
| System<br>Condition     | Suction<br>Pressure                             | Suction<br>Line                       | Compressor<br>Discharge       | Condenser  | Capillary<br>Tube                       | Evaporator  | Wattage              |
|-------------------------|---|---------------------------------------|-------------------------------|--|---|---|----------------------|
| Normal                  | Normal  | Slightly below<br>room<br>temperature | Very hot                      | Very hot   | Warm                                    | Cold  | Normal               |
| Overcharge              | Higher than normal                              | Very cold -<br>may frost<br>heavily   | Slightly warm<br>to hot       | Hot to warm  | Cool                                    | Cold  | Higher than normal   |
| Undercharge             | Lower than normal                               | Warm -<br>near room<br>temperature    | Hot                           | Warm   | Warm                                    | Extremely cold<br>near inlet -<br>outlet below<br>room<br>temperature               | Lower than<br>normal |
| Partial<br>Restriction  | Somewhat<br>lower than<br>normal -<br>in vacuum | Warm -<br>near room<br>temperature    | Very hot                      | Top passes warm<br>lower passes<br>cool (near room<br>temperature due<br>to liquid | Room<br>temperature<br>(cool) or colder | Extremely cold<br>near inlet -<br>outlet below<br>room<br>temperature<br>backing up | Lower than<br>normal |
| Complete<br>Restriction | In deep<br>vacuum                               | Room<br>temperature<br>(cool)         | Room<br>temperature<br>(cool) | Room<br>temperature<br>(cool)  | Room<br>temperature<br>(cool)           | No refrigeration  | Lower than normal    |
| No Gas                  | 0 PSIG to 25"                                   | Room<br>temperature<br>(cool)         | Cool to hot                   | Room<br>temperature<br>(cool)  | Room<br>temperature<br>(cool)           | No refrigeration  | Lower than normal    |

#### **MAIN CONTROL**

The main control board is very robust and is rarely the cause of system issues. It is important to fully diagnose the board for any suspected failures before attempting to remove the board for replacement or service. Follow the guidelines below to fully test and diagnose the main control.

#### **Power Fault**

If the unit does not (or seems to not) power on, follow the flow chart below to help diagnose the issue. Before beginning it is important to first verify the unit is not simply set to sabbath mode.



## **Testing The Main Control**

If the main control is suspected of being faulty, the following procedure should be performed to verify main control for functionality.

### **Relay & DC Outputs**

One of the primary functions of the main control is to operate the multiple relay and DC outputs during each cycle. Verify proper operation of these relays using the following procedure.

1. Enter "Relay Toggle" through the service menu.

#### **NOTICE**

Frequently toggling the compressor relay could force the compressor into overload. The compressor will automatically deactivate during an overload and will remain deactivated until the overload switch cools. This could take some time. It is important to allow the compressor at least 5 minutes off time between relay cycles.

Toggle the relay. Its related component should activate / deactivate with the switching of the relay. If it does not, see "Component Testing."

#### **Inputs**

The main control monitors a number of thermistor inputs and switch states during operation. It would be unlikely that an error in reading an input would be at the board level. Always attempt to replace the faulty switch or thermistor input with a known working sample to verify proper board operation.

## **Other Suspected Main Control Faults**

If other components have been ruled out as being faulty but the unit continues to have operating issues, it is most likely due to a configuration error. Configuration errors can be cleared by restoring the unit to its factory default setting. Factory defaults may be restored through the service menu.

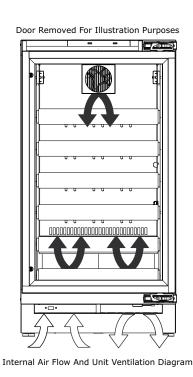


Precautions must be taken while working with live electrical equipment. Be sure to follow proper safety procedures while performing tests on live systems.

#### **AIR FLOW**

#### **NOTICE**

The unit requires proper air flow to perform at its highest efficiency. Do not block the front grille, internal fans or vents at any time, or the unit will not perform as expected. Do not install the unit behind a door.



## **Quick Chill**



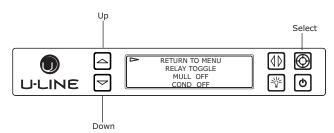
Quick chill is designed to quickly pull warm beverages and foods down to optimum storage temperature. It is important to only initiate quick chill modes when the unit has been fully loaded with warm product.

## To Initiate quick chill

- 1. Press  $\square$  to select the desired mode setting.
- 2. Press ☐ until the temperature set point reads "Quick".

The quick chill feature will then begin for the period of time dictated by the mode type. To cancel quick chill simply select a set point other then "quick".

## **Relay Toggle**



Relay toggle is used to manually switch the state of each relay to test for proper operation. In addition to the AC relays, DC outputs may also be toggled. Relay toggle can also be used to force the unit into a particular state. For example, to force a 3018 / 3045 into a cooling cycle activate Comp, F1, and F3.

| ID   | Description               | Туре |
|------|---------------------------|------|
| Mull | Mullion Heater (Not Used) | AC   |
| Cond | Fan (Not Used)            | AC   |
| Def  | Defrost Valve (Not Used)  | AC   |
| LVLV | Left Valve (Not Used)     | AC   |
| RVLV | Right Valve (Not Used)    | AC   |
| Pan  | Pan Heater (Not Used)     | AC   |
| Comp | Compressor                | AC   |

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| F1 | Evaporator Fan              | DC |
|----|-----------------------------|----|
| F2 | Evaporator Fan (Not Used)   | DC |
| F3 | Condenser Fan               | DC |
| L1 | Cabinet Lighting            | DC |
| L2 | Cabinet Lighting (Not Used) | DC |

## To access Relay Toggle

- 1. Press 

  to select "Relay Toggle".

  Toggle Toggl
- 2. Press .
- 3. Press ☐ and ☐ to scroll through each relay or DC output.
- 4. Press to toggle.
- 5. To exit the Relay Toggle menu use to select "Return to Menu" and press to confirm.

## **CONVECTION COOLING**

All 3000 series units are equipped with an advanced convection cooling system. Convection cooling stabilizes cabinet temperature, cools product faster and increases energy efficiency.

## **Evaporator Fan**

The evaporator fan is responsible for circulating warm air from the refrigeration zone, past the evaporator and back into the refrigerated zone.

The evaporator fan is factory set to have a 1 minute delay at the beginning of a cooling cycle. This delay gives the evaporator time to cool properly before warm air is passed over it. The fan will continue to run for an additional 2 minutes at the end of a cooling cycle. Fan delay times can be modified through the service menu.

Evaporator fan operation is also determined by door switch state. If the door switch circuit opens the fan will stop. When the door switch circuit is closed the fan will either continue running with the cooling cycle, or if not currently cooling, the fan will run for 1 minute to circulate air and clear any condensation that may have appeared on glass doors and shelves.

NOTE: If the unit is set to sabbath mode the evaporator fan will no longer respond to the state of the door switch.

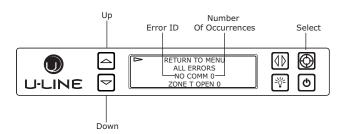
In order to operate efficiently the evaporator fan blade and vents should be unobstructed and free of any dust buildup.

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## **FAULT SYSTEM DIAGNOSIS GUIDE**

| Error          | Solution 1  | Solution 2  | Solution 3  |
|----------------|---|---|---|
| No Comm        | Inspect Customer UI and Data<br>Cable (if defective replace entire<br>door)                   |   |   |
| Zone T Open    | Inspect zone thermistor connection. Replace if necessary.                                     | Inspect main control wire harness for splits or breaks. Repair split or cut cabling.                      |   |
| Evap T Open    | Inspect evaporator thermistor connection. Replace if necessary.                               | Inspect main control wire harness for splits or breaks. Repair split or cut cabling.                      |   |
| Amb Thrm Open  | Inspect ambient thermistor connection. Replace if necessary.                                  | Inspect main control wire harness for splits or breaks. Repair split or cut cabling.                      |   |
| Zone T Short   | Inspect thermistor cable for pinch points or damage. Replace if necessary.                    | Inspect wire harness from main control board for pinch points or damage. Repair split or pinched cabling. |   |
| Evap T Short   | Inspect thermistor cable for pinch points or damage. Replace if necessary.                    | Inspect wire harness from main control board for pinch points or damage. Repair split or pinched cabling. |   |
| Amb Thrm Short | Inspect thermistor cable for pinch points or damage. Replace if necessary.                    | Inspect wire harness from main control board for pinch points or damage. Repair split or pinched cabling. |   |
| Temp Hi 6H+    | If excessive frost is also noted, inspect door and door gasket for proper seal and alignment. | Inspect evaporator fan for proper operation.  | Inspect refrigeration system.<br>Reference the Refrigeration<br>System Diagnosis Guide. |
| Temp Hi 12H+   | If excessive frost is also noted, inspect door and door gasket for proper seal and alignment. | Inspect evaporator fan for proper operation.  | Inspect refrigeration system.<br>Reference the Refrigeration<br>System Diagnosis Guide. |
| Temp Lo 6H+    | Inspect main control for proper relay operation.  | Inspect refrigeration system.<br>Reference the Refrigeration<br>System Diagnosis Guide.                   |   |
| Temp Lo 12H+   | Inspect main control for proper relay operation.  | Inspect refrigeration system.<br>Reference the Refrigeration<br>System Diagnosis Guide.                   |   |
| Door Open 5M   | Verify door closes properly.  | Inspect cable arm, verify presence of magnet, verify proper operation and movement or arm.                | Inspect reed switch wiring.   |

## **All Errors**



The All Errors option keeps record of any system errors. When an error occurs it is recorded to all errors. The number next to the error indicates the number of recorded instances. Errors in the log may not be currently active. The error log memory is non volatile and is persistent should power be lost and restored to the unit. See below for a list of logged errors and their respective descriptions.

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| ID                   | Description   | Solution  |
|----------------------|---|---|
| No Comm              | Unit lost communication to the display.                       | Check display cable.<br>Replace if necessary.                             |
| Zone T<br>Open       | Zone thermistor circuit open.                                 | Check connection. Replace if necessary.                                   |
| Evap T<br>Open       | Evaporator thermistor circuit open.                           | Check connection. Replace if necessary.                                   |
| Amb<br>Thrm<br>Open  | Ambient thermistor circuit open.                              | Check connection. Replace if necessary.                                   |
| Zone T<br>Short      | Zone thermistor circuit shorted.                              | Check connection. Replace if necessary.                                   |
| Evap T<br>Short      | Evaporator thermistor circuit shorted.                        | Check connection. Replace if necessary.                                   |
| Amb<br>Thrm<br>Short | Ambient thermistor circuit shorted.                           | Check connection. Replace if necessary.                                   |
| Temp Hi<br>6H+       | Zone temperature<br>+10° over set point<br>for over 6 hours.  | Check compressor,<br>evaporator fan and related<br>relays and DC outputs. |
| Temp Hi<br>12H+      | Zone temperature<br>+10° over set point<br>for over 12 hours. | Check compressor,<br>evaporator fan and related<br>relays and DC outputs. |
| Temp Lo<br>6H+       | Zone temperature - 10° under set point for over 6 hours.      | Check compressor,<br>evaporator fan and related<br>relays and DC outputs. |
| Temp Lo<br>12H+      | Zone temperature - 10° under set point for over 12 hours.     | Check compressor,<br>evaporator fan and related<br>relays and DC outputs. |
| Door<br>Open 5M      | Door switch open for more then 5 minutes.                     | Check reed switch and connection.   |

To access All Errors follow the steps below.

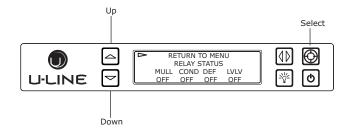
- 1. Use 

  to select "All Errors".
- 2. Press 🕲.
- 3. Press ☐ and ☐ to scroll through available information.
- 4. To clear the error log press 

  to select "Clear Errors" and press 

  to confirm.
- 5. To exit the Actual Temps menu press ☐ to select "Return to Menu" and press ☑ to confirm.

## **Relay Status**



Relay status displays the current state of each relay. While all available relays are displayed, only a portion are used.

| ID   | Description    | Status   |
|------|----------------|----------|
| Mull | Mullion Heater | Not Used |
| Cond | Condenser Fan  | Not Used |
| Def  | Defrost Valve  | Not Used |
| LVLV | Left Valve     | Not Used |
| RVLV | Right Valve    | Not Used |
| Pan  | Pan Heater     | Not Used |
| Comp | Compressor     | Used     |

NOTE: The Cond (Condenser Fan) will switch state with the compressor relay, however the condenser fan is actually powered through a DC output and is independent of the Cond relay. Condenser fan status can be viewed through the "Output" service menu option.

## **To access Relay Status**

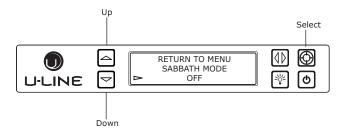
- 1. Press 

  to select "Relay Status".

  The select "Relay Status".
- 2. Press 🕲
- 3. Press ☐ and ☐ to scroll through available information.
- 4. To exit the Relay Status simply press 🕲 to exit.

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#### Sabbath Mode

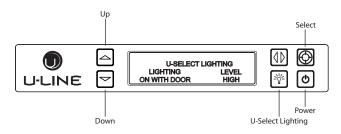


The U-line 3000 Series of models offer a Sabbath mode for users who require this functionality during Sabbaths. Sabbath mode disables system responses to user initiated activities and all external functions; including lighting, display and audible alarms. The unit will still maintain internal temperatures and set points.

- 1. To enter Sabbath Mode, select Sabbath Mode from the Customer Menu.
- 2. Use to select "Off".
- 3. Press , "Off" will begin to flash.
- 4. Press  $\triangle$  or  $\bigcirc$  to change "Off" to "On".
- 5. Press to confirm your selection.

The display will fade out as the unit enters Sabbath mode. Sabbath remains active until  $\ensuremath{\mathfrak{O}}$  is pushed.

## **INTERIOR LIGHTING**



U-Line 3000 Series unit uses a state of the art theatre style LED lighting system.

NOTE: Lighting system is designed to fade in and out when switching states.

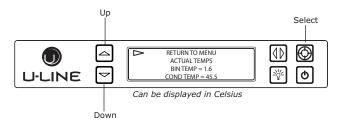
- 1. To begin, press U-Select Lighting to enter the lighting menu.
- 2. Press ☐ or ☐ to cycle through each available brightness setting; Low, Medium, or High.
- 3. Use U-Select Lighting to cycle through each available timer setting. Selections include "On With Door", "On 3 Hours", "On 6 Hours", or "On 24 Hours".
- 4. To exit, press or simply wait for the menu to time out.

#### **ERROR NOTIFICATION**

The 3000 model series continuously monitors a series of inputs and parameters to ensure proper and efficient operation of your unit. Should the system detect a fault, an error notification will be displayed on the user interface. These errors are considered active and can also be viewed in the Self Test and All Errors mode of the service menu. See below for a list of errors and possible solutions.

| ID                | Description   | Solution   |
|-------------------|---|--|
| No Comm           | Unit lost communication to the display.                                       | Inspect Customer UI<br>and Data Cable (if<br>defective replace entire<br>door) |
| Zone T Open       | Left or right zone thermistor circuit open.                                   | Check connection.<br>Replace if necessary.                                     |
| Amb Thrm<br>Open  | Ambient thermistor circuit open.  | Check connection.<br>Replace if necessary.                                     |
| Zone T Short      | Left or right zone thermistor circuit shorted.                                | Check connection.<br>Replace if necessary.                                     |
| Amb Thrm<br>Short | Ambient thermistor circuit shorted.   | Check connection.<br>Replace if necessary.                                     |
| Temp Hi 6H+       | Left or right Zone<br>temperature +10°<br>over set point for<br>over 6 hours. | Check compressor,<br>evaporator fan and<br>related relays and DC<br>outputs.   |
| Temp Hi<br>12H+   | Zone temperature<br>+10° over set point<br>for over 12 hours.                 | Check compressor,<br>evaporator fan and<br>related relays and DC<br>outputs.   |
| Temp Lo 6H+       | Zone temperature<br>-10° under set point<br>for over 6 hours.                 | Check compressor,<br>evaporator fan and<br>related relays and DC<br>outputs.   |
| Temp Lo<br>12H+   | Zone temperature<br>-10° under set point<br>for over 12 hours.                | Check compressor,<br>evaporator fan and<br>related relays and DC<br>outputs.   |
| Door Open<br>5M   | Door switch open for more then 5 minutes.                                     | Verify door is closed and sealing. Check reed switch and related connections.  |

## **Actual Temps**



The "Actual Temps" option displays the offset corrected temperature of each zone, evaporator, as well as ambient temperature.

- 1. To view actual temperatures first select "Actual Temps" from the customer menu.
- 2. Press lacktriangle or lacktriangle to scroll through available information.
- 3. To exit, press 🖾 Return to Menu.

## **THERMISTORS**

Thermistors are used for various temperature readings. Thermistors provide reliable temperature readings using a resistance which varies based on surrounding temperatures. If a faulty thermistor is suspected it may be tested using an accurate ohmmeter. In an ice water bath (32°F) resistance should measure 16.1 kilohms,

5K OHMS @ 77° 16.1K OHMS - 32°F ambient

#### THERMISTOR FAILURE

## **Limp Mode Data Table**

| Mode            | ON | OFF |
|-----------------|----|-----|
| Beverage/Drinks | 10 | 45  |
| Market/Fresh    | 10 | 45  |
| Root            | 5  | 90  |
| Pantry          | 10 | 45  |
| Deli            | 10 | 45  |

## **Zone Thermistor**

If the zone thermistor fails, the unit will continue to operate in a timed limp mode which varies by model. The unit will otherwise operate normally. The error will be displayed in the error log.

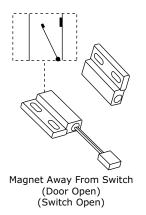
## **Evaporator Thermistor**

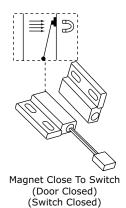
If the evaporator thermistor fails, the unit will rely on a preset defrost time during defrost cycles. The unit will otherwise operate normally. Evaporator thermistor errors will be displayed in the error log.

Always assure that all thermistor connections are clean and dry. Whenever opening a thermistor connection be sure to apply a fresh dab of die electric grease.

#### **REED SWITCH**

A reed switch is used to monitor door state. When the door is closed magnetic force pulls the reed to its contact and closes the circuit which turns the light and display off. When the door is open the reed pulls away from the contact and opens the circuit. If the door is left open for longer than 5 minutes, the switch will trigger an error code and set an audible warning.



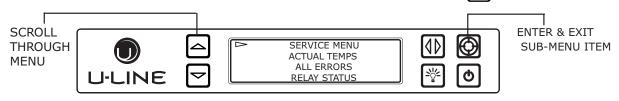


# Control Operation - Service

## TO ENTER THE MAIN SERVICE MENU

PRESS AND HOLD FOR 5 SECONDS AND TO GO TO NEXT SUB-MENU ITEM YOU MUST ARROW UP TO "RETURN TO MENU"

TOUCH AND RELEASE TO RETURN TO THE MAIN MENU



|                     |   | DETUDALTO MENU  |
|---------------------|---|---|
| REVIEW ACTUAL TEMPS | SHOWS TEMPERATURES WITHOUT OFFSETS. EACH ZONE HAS AN EVAP AND AIR THERMISTOR. EACH UNIT HAS AN AMBIENT THERMISTOR                       | RETURN TO MENU ACTUAL TEMPS LEFT ZONE = 52° LEFT EVAP = 52°     |
| REVIEW ERROR LOG    | DISPLAYS THE NUMBER OF TIMES AN ERROR HAS OCCURRED. SCROLL TO THE END TO ERASE THE ERROR CODES  | RETURN TO MENU ALL ERRORS NO COMM 3 L ZONE T OPEN 0             |
| RELAY STATUS        | DISPLAYS THE CURRENT STATUS OF THE RELAYS ON THE BOARD (not all relays are used on all models)  | RETURN TO MENU RELAY STATUS MULL COND DEF LVLV OFF OFF OFF ON   |
| RELAY TOGGLE        | ALLOWS THE RELAYS TO BE TOGGLED ON/OFF TO CHECK RELAY & COMPONENT. YOU CAN TURN ON MULTIPLE RELAYS TO CHECK A ZONE, (COMP FAN ETC)      | RETURN TO MENU RELAY TOGGLE MULL OFF COND. OFF                  |
| INPUTS              | DISPLAYS DOOR SWITCH STATE, TEST INPUT, AND USB STATE   | RETURN TO MENU INPUTS LEFT DOOR CLOSED RIGHT DOOR OPEN          |
| OUTPUTS             | MONITORS THE STATE OF DC OUTPUTS (evap & condenser fans 0 - 100% and lighting off - low - med - high)                                   | RETURN TO MENU OUTPUTS L EVAP FAN = 0% R EVAP FAN = 0%          |
| OFFSETS             | OFFSETS ARE USED TO ADJUST OR CORRECT THERMISTOR READINGS. CORRECTED VALUES MAY BE VIEWED THROUGH THE CUSTOMER MENU                     | RETURN TO MENU OFFSETS RIGHT ZONE = -2°F RIGHT EVAP = 0°F       |
| SELF TEST           | SELF TEST IS USED TO DIAGNOSE THE BOARD. IF NO ERRORS ARE PRESENT "NO ERRORS" WILL BE DISPLAYED, THE MAIN BOARD IS FUNCTIONING PROPERLY | RETURN TO MENU SELF TEST NO ERRORS                              |
| DIFFERENTIALS       | DIFFERENTIALS ARE USED TO DETERMINE AT WHAT TEMPERATURE THE UNIT CYCLES. "O" SETTING IS +/- 2° DIFFERENTIAL                             | RETURN TO MENU DIFFERENTIALS LEFT = 2°F RIGHT = 2°F             |
| SET POINTS          | THE SET POINTS MENU IS USED TO MODIFY BOTH THE ZONE AND EVAP SET POINTS. THE EVAP SET POINT IS USED DURING DEFROST, IT MUST REACH 42°   | RETURN TO MENU SET POINTS LEFT ZONE = 55°F LEFT EVAP = 45°F     |
| FACTORY DEFAULTS    | FACTORY DEFAULT IS USED TO RESTORE ALL SETTINGS TO THE FACTORY DEFAULT FOR THE SELECTED MODEL   | RETURN TO MENU FACTORY DEFAULT RESTORE?                         |
| RESELECT MODEL      | RE-SELECT MODEL IS USED TO MODIFY THE MODEL INFORMATION. CHANGING THE MODEL COMPLETELY REPROGRAMS AVAILABLE ZONES                       | RETURN TO MENU RE-SELECT MODEL 3036WCWC                         |
| FAN DELAY           | FAN DELAY ALLOWS MODIFICATION OF FAN RUN TIMES BOTH AT THE START OF A COOLING CYCLE AND AT THE END AFTER THE COMPRESSOR STOPS           | RETURN TO MENU FAN DELAY FAN 1 DELAY OFF = 1 FAN 2 DELAY ON = 2 |
| USB PORT            | CONFIGURES THE ON-BOARD USB PORT FOR FLASH DRIVE OR PC LINK   | RETURN TO MENU USB PORT FLASH DRIVE                             |
| SHOWROOM MODE       | RANDOMLY SCROLLS THROUGH ZONES, MODES, TEMPERATURES AND OTHER FEATURES. TOUCH AND HOLD TO EXIT SHOWROOM MODE                            | RETURN TO MENU SHOWROOM MODE OFF                                |
| EXIT                | SCROLL DOWN TO "EXIT". TOUCH AND RELEASE TO EXIT SERVICE MODE.  | FAN DELAY USB PORT SHOWROOM MODE EXIT                           |

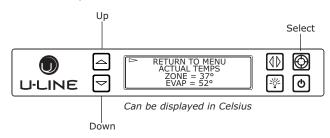
#### **SERVICE MENU**

In addition to a feature rich customer menu, the 3000 series also offers a service menu with the ability to fine tune and monitor unit operation.

To initiate the Service menu hold both Up  $\triangle$  and Zone Toggle  $\bigcirc$  for 5 seconds.

The All Errors option keeps record of any system errors. When an error occurs it is recorded to all errors. The number next to the error indicates the number of recorded instances. Errors in the log may not be currently active. The error log memory is non volatile and is persistent should power be lost and restored to the unit. See below for a list of logged errors and their respective descriptions.

## **Actual Temps**



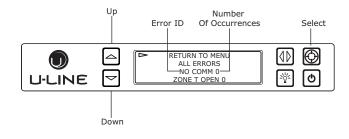
The Actual Temp option in the service menu will display raw thermistor readings without calculating offsets.

- 1. Use Down 

  to select "Actual Temps".
- 2. Press Select .
- 3. Use Up ☐ and Down ☐ to scroll through available thermistor readings.

To exit the Actual Temps menu use Up to select "Return to Menu" and press Select to confirm.

## **All Errors**



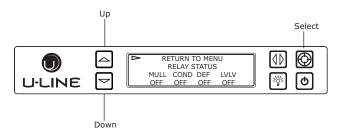
| ID                  | Description                               | Solution  |
|---------------------|---|---|
| No<br>Comm          | Unit lost communication to the display.   | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |
| L Zone T<br>Open    | Left Zone thermistor circuit open.        | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |
| R Zone T<br>Open    | Right Zone thermistor circuit open.       | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |
| L Evap T<br>Open    | Left evaporator thermistor circuit open.  | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |
| R Evap T<br>Open    | Right evaporator thermistor circuit open. | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |
| Amb<br>Thrm<br>Open | Ambient thermistor circuit open.          | Check thermistor connection to harness for moisture or corrosion. Also check connection where thermistor harness attaches to main board. If connections are valid replace the thermistor. |

| ID                   | ption   | ID        | ution  | otion   Solution   ID   Description   | Solution  |
|----------------------|---|-----------|--|---|---|
| L Zone T<br>Short    | ature<br>ver se   | Hi 12H+   | nection to harness for<br>sture or corrosion. Also<br>ek connection where<br>mistor harness<br>ches to main board. If<br>nections are valid  |   | Is condenser coil clean? Is condenser fan operating? Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone valve operation. Sealed system issue? |
| R Zone T<br>Short    | 5°C) ι  | Lo 6H+    | ection to harness for<br>sture or corrosion. Also<br>ek connection where<br>mistor harness   |   | Verify thermistor<br>connections are clean and<br>dry. Verify thermistor<br>resistance. Verify correct<br>operation of zone valve.  |
| I Evon T             | ature<br>nder s   | Lo 6H+    | nections are valid<br>ace the thermistor.  | connections are valid R Temp Lo 6H+ Right Zone temperature -10°F (5°C) under set point  | Verify thermistor<br>connections are clean and<br>dry. Verify thermistor  |
| L Evap T<br>Short    | 0 1101  |           | nection to harness for   | corator Check thermistor connection to harness for moisture or corrosion. Also  | resistance. Verify correct operation of zone valve.   |
|                      | °C) ur  | Lo 12H+   | ck connection where<br>mistor harness<br>ches to main board. If<br>nections are valid  | check connection where L Temp   Left Zone temperature   | Verify thermistor<br>connections are clean and<br>dry. Verify thermistor<br>resistance. Verify correct<br>operation of zone valve.  |
| R Evap T<br>Short    | ature<br>nder s   | Lo 12H+   | ck thermistor<br>nection to harness for<br>sture or corrosion. Also<br>k connection where  | Check thermistor R Temp Right Zone  | Verify thermistor<br>connections are clean and<br>dry. Verify thermistor<br>resistance. Verify correct<br>operation of zone valve.  |
|                      | e ther  | Open 5M 1 | ches to main board. If nections are valid  | attaches to main board. If L Door Left door switch open   | Check door switch magnet reed switch alignment when door is in closed   |
| Amb<br>Thrm<br>Short |   |           | nection to harness for sture or corrosion. Also  | thermistor Check thermistor connection to harness for moisture or corrosion. Also   | position. Check reed switch connection at the harness and the main board.   |
|                      | e ther  | Open 5M t | mistor harness<br>ches to main board. If<br>nections are valid   |   | Check door switch magnet reed switch alignment when door is in closed position. Check reed switch connection at the harness   |
| L Temp<br>Hi 6H+     | To access All Errors follow the steps below.  |           | lenser fan operating?<br>ck zone thermistor for<br>ect resistance. Verify  | correct resistance. Verify  | I   |
|                      | 1. Use Down ☐ to select "All Errors".   |           |  | clean and intact. Check zone valve operation.  Sealed system issue?  1. Use Down  to select "All E  | rrors".   |
| R Temp<br>Hi 6H+     | 2. Press Select 🖾.  |           | denser fan operating?<br>ok zone thermistor for<br>ect resistance. Verify<br>mistor connections are  | correct resistance. Verify thermistor connections are   |   |
|                      | d Dow   | ·         | e valve operation.<br>ed system issue?   | zone valve operation.  3. Use Up 🖨 and Down 🖾 to sealed system issue? information.  | croll through available   |
| L Temp<br>Hi 12H+    | To clear the error log use Down ☐ to select "Clear Errors" and press Select ☐ to confirm.   |           |  | over 12 hours. condenser fan operating? Check zone thermistor for correct resistance. Verify  condenser fan operating?  To clear the error log use Down   |   |
| R Temp<br>Hi 6H+     | minutes. when door is in cloposition. Check reaconnection at the land the main boar.  To access All Errors follow the steps below.  1. Use Down ☑ to select "All Errors".  2. Press Select ☑.  3. Use Up ☑ and Down ☑ to scroll through availinformation.  To clear the error log use Down ☑ to select "Clear". |           | ches to main board. If nections are valid ace the thermistor.  Indenser coil clean? Is denser fan operating? ck zone thermistor for ect resistance. Verify mistor connections are nad intact. Check e valve operation. ed system issue?  Indenser coil clean? Is denser fan operating? ck zone thermistor for ect resistance. Verify mistor connections are nad intact. Check e valve operation. ed system issue?  Indenser coil clean? Is denser fan operating? ck zone thermistor for ect resistance. Verify mistor connections are nad intact. Check e valve operation. Verify mistor connections are nad intact. Check et and intact. Check e valve operation. | attaches to main board. If connections are valid replace the thermistor.  Is condenser coil clean? Is condenser fan operating? Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone valve operation. Sealed system issue?  Is condenser coil clean? Is condenser fan operating? Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone valve operation. Sealed system issue?  Is condenser coil clean? Is condenser coil clean? Is condenser fan operating? Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone thermistor for correct resistance. Verify thermistor connections are clean and intact. Check zone valve operation.  To clear the error log use Down and press Select to confirm. |   |

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To exit the Actual Temps menu use Up to select "Return to Menu" and press Select to confirm.

## **Relay Status**



Relay status displays the current state of each relay. While all available relays are displayed, only a portion are used.

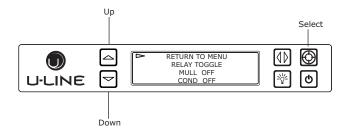
*Note:* The Cond (Condenser Fan) will switch state with the compressor relay, however the condenser fan is actually powered through a DC output. Condenser fan status can be viewed through the "Output" service menu option.

## To access Relay Status

- 1. Use Down ☐ to select "Relay Status".
- 2. Press Select
- 3. Use Up ☐ and Down ☐ to scroll through available information.

To exit the Relay Status simply press Select 🕲 to exit.

## **Relay Toggle**



Relay toggle is used to manually switch the state of each relay to test for proper operation. In addition to the AC relays, DC switches may also be toggled. Relay toggle can also be used to force the unit into a particular state. For example, to force a 3036 into a cooling cycle activate LVLV, Comp, F1, and F3.

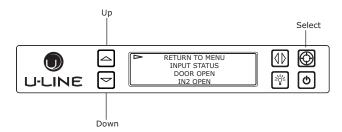
| ID   | Description               | Solution |
|------|---------------------------|----------|
| Mull | Mullion Heater (Not Used) | AC       |
| Cond | Fan (Not Used)            | AC       |
| Def  | Defrost Valve (Not Used)  | AC       |
| LVLV | Left Valve                | AC       |
| RVLV | Right Valve               | AC       |
| Pan  | Pan heater (Not Used)     | AC       |
| Comp | Compressor                | AC       |
| F1   | Left Evaporator Fan       | DC       |
| F2   | Right Evaporator Fan      | DC       |
| F3   | Condenser Fan             | DC       |
| L1   | Left Zone Lighting        | DC       |
| L2   | Right Zone Lighting       | DC       |

## To access Relay Toggle

- 4. Use Down ☐ to select "Relay Toggle".
- 5. Press Select
- 6. Use Up and Down to scroll through each relay and DC output.
- 7. Press Select **t** to toggle.

To exit the Relay Toggle menu use Up to select "Return to Menu" and press Select to confirm.

## **Input Status**



Input status displays the current state of each available input as well as the current USB connection state.

| ID         | Description          | Туре             |
|------------|----------------------|------------------|
| Left Door  | Left Door Switch     | Open - Closed    |
| Right Door | Right Door Switch    | Open - Closed    |
| Test Input | Factory Test Input   | Open             |
| USB        | USB Connection State | Flash - Com Port |

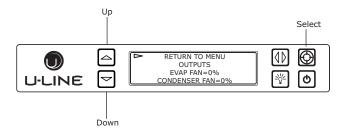
*Note:* USB status show current connection state. In order to make a successful connection, USB connection type must be properly set in "USB Port" under the service menu.

## To access Input Status

- 1. Use Down ☐ to select "Input Status".
- 2. Press Select .
- 3. Use Up ☐ and Down ☐ to scroll through available information.

To exit the Input Status menu use Up to select "Return to Menu" and press Select to confirm.

## Outputs



Outputs is used to monitor the state of DC outputs.

| ID               | Description          | States                 |
|------------------|----------------------|------------------------|
| L Evap Fan       | Left Evaporator Fan  | 0 - 100%               |
| R Evap Fan       | Right Evaporator Fan | 0 - 100%               |
| Condenser<br>Fan | Condenser Fan        | 0 - 100%               |
| L Light          | Left Zone Lighting   | Off - Low - Med - High |
| R Light          | Right Zone Lighting  | Off - Low - Med - High |

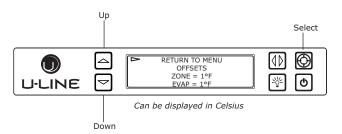
## To access Outputs

- 1. Use Down 

  to select "Outputs".
- 2. Press Select .
- 3. Use Up  $\ \ \,$  and Down  $\ \ \,$  to scroll through available information.

To exit the Input Status menu use Up  $\ \ \ \ \ \ \ \ \ \ \$  to select "Return to Menu" and press Select  $\ \ \ \ \ \ \ \$  to confirm.

#### Offsets



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#### NOTICE

Customer care MUST be notified and approve of any changes to the differential before they are made. Failure to notify customer care will void the warranty.

Offsets are used to adjust or correct thermistor readings. Offset values are added to the current thermistor reading and are then used by the control board to determine cooling and defrost cycle times. Offsets have a range of +/- 10°F (5°C). Corrected values may be viewed through the customer "All Temps" menu or TTY output.

#### To access Offsets

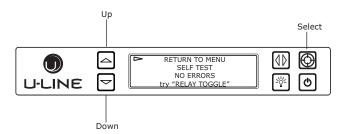
- 1. Use Down ☐ to select "Offsets".
- 2. Press Select .
- 3. Use Up  $\triangle$  and Down  $\boxtimes$  to scroll through available thermistors.

## To change offset

- 4. Press Select , the selected thermistor will begin to flash.
- 5. use Up ☐ or Down ☐ to modify offset value.
- 6. Press Select to confirm setting.

To exit the Offset menu use Up to select "Return to Menu" and press Select to confirm.

#### **Self Test**



Self test is used to initiate a self diagnostic report. Any system faults will be displayed under Self test. If no errors are present "no errors" will be displayed and the main control board is functioning properly. The main control board is extremely robust and should rarely require service. Most issues are external to the control. Reference troubleshooting for more information.

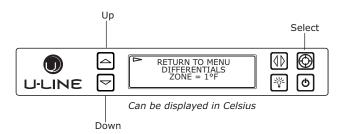
#### To access Self Test

- 1. Use Down 

  to select "Self Test".
- 2. Press Select
- 3. Use Up ☐ and Down ☐ to scroll through available information.

To exit the Self Test use Up to select "Return to Menu" and press Select to confirm.

## **Differentials**

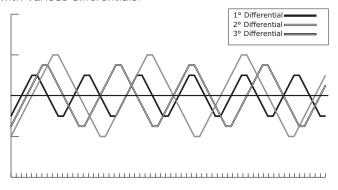


Differentials are used to determine the maximum variation from set point and have a range of 0 through 10. The table below shows the effect of differentials on cooling cycles with a set point of  $45^{\circ}$  (7°C).

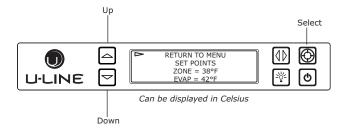
*Note:* Air temperature does not reflect product temperatures.

| Differential | Cycle Start °F (°C) | Cycle End °F<br>(°C) |
|--------------|---------------------|----------------------|
| 0            | 46 (8)              | 44 (7)               |
| 1            | 47 (8)              | 43 (6)               |
| 2            | 48 (9)              | 42 (6)               |
| 3            | 49 (9)              | 41 (5)               |
| 4            | 50 (10)             | 40 (4)               |
| 5            | 51 (11)             | 39 (4)               |

The graph below shows a unit's cooling cycle over time with various differentials.



#### **Set Points**



The Set points menu contains options to modify both the Zone and Evap set points. Changes to the zone set point will be reflected on the main screen. Changes to the evap set point alter the temperature the evaporator needs to meet during a defrost cycle.

## To access Set Points

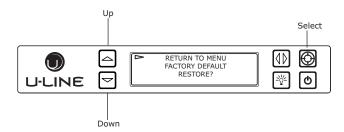
- 2. Press Select 2.

## To change set point

- 4. Press Select , the selected set point will begin to flash.
- 5. use Up  $\triangle$  or Down  $\bigcirc$  to modify the value.
- 6. Press Select (a) to confirm setting.

To exit the Set Points menu use Up to select "Return to Menu" and press Select to confirm.

## **Factory Default**



Factory Default will restore all settings to their factory default.

## To access Factory Default

- 1. Use Down 

  to select "Factory Default".
- 2. Press Select .

## To restore settings to their factory default.

- 3. Use Down 

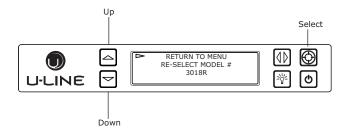
  to select "Restore?" and press Select 

  ■
- 4. "Restore?" will change to "Restoring..." while settings are restored. When restoration is complete, "Restoring..." will return to "Restore?".

To exit Factory Default use Up ☐ to select "Return to Menu" and press Select ☑ to confirm.

To exit Re-Select Model use Up to select "Return to Menu" and press Select to confirm.

### Re-Select Model



#### **NOTICE**

Before altering model selection U-Line customer service must be notified. Failure to notify customer service will result in voiding of the manufacturer warranty.

After a new model number is selected, power unit must be removed by unplugging it from the electrical outlet.

Re-Select Model allows the units model information to be modified. Changing the units model completely reprograms available zones, relay assignments, DC output assignments etc.

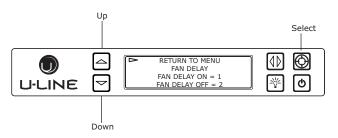
## To access Re-Select Model

- 1. Use Down ☐ to select "Re-Select Model".
- 2. Press Select

## To alter model setting.

- 4. Press Up ☐ or Down ☐ to scroll through each available model.
- 5. Press Select **t** to confirm.

## **Fan Delay**



The Fan Delay menu option allows the modification of fan run times during and after a cooling cycle. In order to allow time for the evaporator to properly cool, the evaporator fan is delayed from starting with the cooling cycle for a given amount of time. In order to remove as much warmth as possible from the cabinet the evaporator fan will continue to run at the end of the cooling cycle for a given amount of time.

## Fan Delay On=

"Fan Delay On" is the amount of time in minutes the fan will be delayed from starting from the beginning of a cooling cycle.

### Fan Delay Off=

"Fan Delay Off" is the amount of time in minutes the fan will continue to run at the end of a cooling cycle.

## To access Fan Delay

- 1. Use Down ☐ to select "Fan Delay".
- 2. Press Select 🕲

## To alter fan settings.

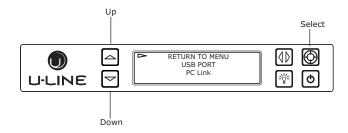
- Use Down to select either "Fan Delay On" or "Fan Delay Off" and press Select The chosen option will begin to flash.
- 4. Press Up  $\triangle$  or Down  $\bigcirc$  to change settings.

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5. Press Select to confirm.

To exit Fan Delay use Up ☐ to select "Return to Menu" and press Select ☐ to confirm.

#### **USB Port**



The USB Port menu option allows the selection of a communication mode. The 3000 Series can communicate either via TTY to a PC or log diagnostic information directly to a USB flash disk.

| ID      | Communication   |  |
|---------|-----------------|--|
| PC Link | PC TTY          |  |
| Flash   | USB Flash Drive |  |

## To access USB Port

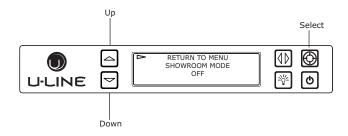
- 1. Use Down  $\square$  to select "USB Port".
- 2. Press Select 🔯

## To alter communication settings.

- Use Down ☐ to select the current setting and press
   Select ☐
- 5. Press Select **t** to confirm.

To exit "USB Port" use Up ☐ to select "Return to Menu" and press Select ☐ to confirm.

### **Showroom Mode**



Showroom displays a number of features and allows the unit to be powered on without running the cooling system.

## To toggle showroom mode

- 1. Use Down ☐ to select "Showroom Mode".
- 2. Press Select
- 3. Use Down to select "Off" and press Select . "Off" will begin to flash.
- 4. Press Up igtriangle or Down igtriangle to toggle between off and on.
- 5. Press Select (a) to confirm.

If set to "on" showroom mode will begin immediately. To exit showroom mode press and hold power  $^{\mbox{$\!\! O$}}$  for 5 seconds and release. The display will show a countdown to switching the unit off. Press power  $^{\mbox{$\!\! O$}}$  again and the unit will immediately switch on retaining the presets from before it entered showroom mode.

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#### **USB COMMUNICATION**

The 3000 series uses an advanced USB logging feature for system logging and diagnostics. The controller outputs 41 separate data points per second to either a USB flash disk or transmits over USB via TTY to a client PC. To prepare the unit for logging, first verify the USB port is set to the proper configuration. See "USB Port" on page 9 for information on configuring the USB port.

#### Flash Mode:

Suitable for logging directly to a USB flash disk.

#### PC Link Mode:

Suitable for communicating directly with another PC via USB.

## **USB Communication (Flash)**

The main control can host a wide range of flash disks up to a max capacity of 8GB. After verifying the USB port is set to "Flash", simply insert a flash disk in to the USB port located above the grille. The flash disk activity light (located on the flash disk) will begin flashing immediately as data is recorded to the drive. Data is recorded in one second increments and is only limited by the capacity of the flash disk.

The system will create a file named "uline.csv" on the flash disk. In the event the file already exists, new data will automatically be appended to the end of the existing file. The file is output in a comma delineated text format and may be viewed in a wide variety of simple text readers or spreadsheet programs.

## **USB Communication (PC Link)**

Data can be transmitted directly to a client PC via a serial connection. Verify the USB port is set to "PC Link". Use a Type A to Type A male to male USB cable to connect the system to a Windows® compatible PC. It is necessary to install communication drivers to the client PC. Drivers may be downloaded at www.u-lineservice.com. Establish a connection using a Telnet / TTY terminal application. U-Line recommends PuTTY. PuTTY is available for download at www.u-lineservice.com. Once the connection is established, the controller will output a series of 41 data points in 1 second increments.

# **Control Defaults**

| Default                            | Value |    |
|------------------------------------|-------|----|
| Fahrenheit/Celsius*                | °F    | °C |
| Defrost Duration Minutes           | 45    |    |
| Next Defrost Hours                 | 1     | .2 |
| Thermistor Four OFFSET**           | 0     | _  |
| Thermistor Three OFFSET**          | 0     | _  |
| Thermistor Two OFFSET**            | 0     | _  |
| Thermistor One OFFSET**            | 1     | _  |
| Thermistor One Differential Up**   | 2     | _  |
| Thermistor One Differential Down** | 2     | _  |
| Thermistor Four Set Point          | 42    | 6  |
| Thermistor Three Set Point         | 42    | 6  |
| Thermistor Two Set Point           | 36    | 2  |
| Refrigeration Set Point            | 36    | 2  |
| Light Key                          | 1     |    |
| Has Ice                            | 0     |    |
| Maximum Ice Set Point              | _     | _  |
| Minimum Ice Set Point              | _     | _  |
| Maximum Set Point                  | 45    | 7  |
| Minimum Set Point                  | 34    | 1  |

<sup>\* 115</sup>V models default to Fahrenheit. 220-240V models default to Celsius.

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<sup>\*\*</sup> Offset and Differential always expressed in °F.

## **Thermistors**

Thermistors are used for various temperature readings. Thermistors provide reliable temperature readings using a resistance which varies based on surrounding temperatures. If a faulty thermistor is suspected it may be tested using an accurate ohmmeter.

## THERMISTOR FAILURE

## **Zone Thermistors**

If a zone thermistor in the unit fails the unit will continue operate on a preset time interval "determined by mode" (See Limp Mode Data Table). The unit will otherwise operate normally. The error will be displayed on the main display, "Self Test" and logged in "All Errors."

Limp Mode Data Table

| Mode            | ON | OFF |  |
|-----------------|----|-----|--|
| Beverage/Drinks | 10 | 45  |  |
| Market/Fresh    | 10 | 45  |  |
| Root            | 5  | 90  |  |
| Pantry          | 10 | 45  |  |
| Deli            | 10 | 45  |  |
| White Wine      | 5  | 60  |  |
| Red Wine        | 5  | 60  |  |
| Sparkling Wine  | 10 | 60  |  |

## **Evaporator Thermistors**

If an evaporator thermistor fails the unit will rely on a preset defrost timer during defrost cycles. The unit will otherwise operate normally. Evaporator thermistor errors are hidden from the display and recorded in "All Errors" and displayed in "Self Test" modes.

### **Ambient Thermistor**

The ambient thermistor is mainly used for diagnostics. If the thermistor fails, the unit will operate normally.

This unit has five thermistors. Thermistor one is located along the right hand side wall in the left zone. It is used to maintain the operating temperature within that zone.

Thermistor two is located behind the evaporator in the left hand zone. It is used for defrost.

Thermistor three is located along the right hand side wall in the right zone. It is used to maintain the operating temperature within that zone.

Thermistor four is located behind the evaporator in the right hand zone. It is used for defrost.

Thermistor five is located in the mechanical compartment and monitors the ambient temperature within the compartment. It is used mainly for diagnostics.

All five of the thermistors in the unit are identical. If a thermistor is suspected of being defective it can be OHMed out. In an ice water bath the thermistor should OHM out at 16.1k OHMS +/-5%.

Thermistor connections must be kept clean. A thermistor connection that has become corroded can cause resistance values from the thermistor to change as they pass through a dirty connection to the board.

It is for that reason that we apply die electric grease to all of our thermistor connections. Die electric grease will help to keep thermistor connections clean and dry.

If you change a thermistor in the unit please re-apply die electric grease to the connection. If you encounter a dirty thermistor connection, you should replace the thermistor and the thermistor harness.

Thermistor Resistance Data

| Temp (F) | Temp (C) | Nominal Resistance<br>(OHMS)* |
|----------|----------|-------------------------------|
| -40      | -40      | 169157                        |
| -31      | -35      | 121795                        |
| -22      | -30      | 88766                         |
| -13      | -25      | 65333                         |
| -4       | -20      | 48614                         |
| 5        | -15      | 36503                         |

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| Temp (F) | Temp (C) | Nominal Resistance (OHMS)* |
|----------|----------|----------------------------|
| 14       | -10      | 27681                      |
| 23       | -5       | 21166                      |
| 32       | 0        | 16330                      |
| 41       | 5        | 12696                      |
| 50       | 10       | 9951                       |
| 59       | 15       | 7855                       |
| 68       | 20       | 6246                       |
| 77       | 25       | 5000                       |
| 86       | 30       | 4029                       |
| 95       | 35       | 3266                       |
| 104      | 40       | 2665                       |
| 113      | 45       | 2186                       |
| 122      | 50       | 1803                       |
| 131      | 55       | 1495                       |
| 140      | 60       | 1247                       |
| 149      | 65       | 1044                       |
| 158      | 70       | 879                        |
| 167      | 75       | 743                        |
| 176      | 80       | 631                        |

<sup>\* (=/-5%)</sup> 

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# Defrost

These units are frost free technology

| Model             | Hrs<br>Between<br>Defrost<br>Time | Length/<br>Minutes | Stop<br>Point |
|-------------------|-----------------------------------|--------------------|---------------|
| 2218R/WC          | 12                                | 45                 | 42            |
| 2224BEV/R/WC      | 12                                | 45                 | 42            |
| 3018R/WC          | 12                                | 45                 | 40            |
| 1224DWR           | 12                                | 45                 | 42            |
| 1224WC            | 12                                | 45                 | 45            |
| 3024DWR/FZR/BEV/R | 12                                | 42                 | 40            |
| 3036BVWC/RR/WCWC  | 12                                | 42                 | 40            |
| C01224F           | 12                                | 18                 | 42            |
| C029F             | 12                                | 18                 |               |
| 1224RF            | 12                                | 18                 | 42            |

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## Remove Fan and Cover

### **CONVECTION COOLING**

This unit is equipped with an advanced convection cooling system. Convection cooling stabilizes cabinet temperature, cools product faster and increases energy efficiency.

## **Evaporator Fan**

The evaporator fan is responsible for circulating warm air from the refrigeration zone, past the evaporator and back into the refrigerated zone.

The evaporator fan is factory set to have a 1 minute delay at the beginning of a cooling cycle. This delay gives the evaporator time to cool properly before warm air is passed over it. The fan will continue to run for an additional 2 minutes at the end of a cooling cycle. Fan delay times can be modified through the service menu.

Evaporator fan operation is also determined by door switch state. If the door switch circuit opens, the fan will stop. When the door switch circuit is closed the fan will either continue running with the cooling cycle, or if not currently cooling, the fan will run for 1 minute to circulate air and clear any condensation that may have appeared on glass doors and shelves.

*Note:* If the unit is set to sabbath mode, the evaporator fan will no longer respond to the state of the door switch.

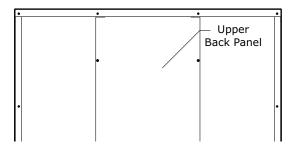
In order to operate efficiently, the evaporator fan blade and vents should be unobstructed and free of any dust buildup.

## **Evaporator Fan Replacement**

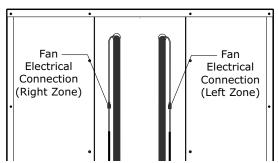
Should an evaporator fan need to be replaced follow the steps below.

- 1. Remove any product from the unit.
- 2. Uninstall unit.

- 3. Disconnect power to the unit.
- 4. Remove rear center cover from unit.

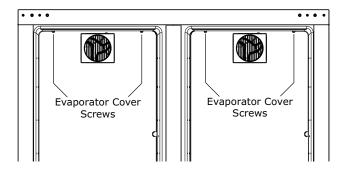


5. Disconnect fan electrical connection to the fan which must be changed.

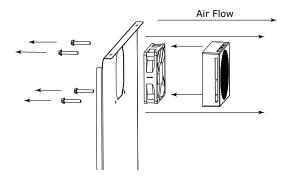


- 6. Remove insulating foam from refrigerant line passthrough hole as needed to gain clearance to pass fan plug through.
- 7. Remove internal bins and bin holders, wine racks or shelf supports as dictated by unit, on the side that fan motor needs to be changed in.
- 8. If the unit has bins or wine racks, remove the rear mounting screw only from the slide assembly on each side. This will allow the slide to pivot downward from the front mounting screw allowing ample room to remove the fan cover.
- 9. Remove thermistor cover. From the zone with the defective fan.

10. Remove two evaporator cover screws from top of evaporator cover to be removed.



- 11. Grasp evaporator fan cover and gently pull plate away from the rear of the unit.
- 12. While pulling the evaporator cover clear of the unit, it may be necessary to use your free hand to manipulate the fan plug end through the pass-through hole.
- 13. Remove the 4 screws mounting the fan shroud to the evaporator plate.



14. Remove and replace fan. Take special care to properly route fan wire.

#### **NOTICE**

Fan must be oriented to pull air in through lower evaporator cover vents and push air out at fan mounting location.

- 15. Installation is the reverse of removal.
- 16. Care must be taken to assure that the bottom of the evaporator cover gets reinstalled behind the front edge of the drain trough.
- 17. Use sealant gum to seal any holes in the rear of the unit before replacing the rear cover.
- 18. Reinstall the unit taking care to level, center and secure as you found it.

## **U-Line Corporation (U-Line) Limited Warranty**

## **One Year Limited Warranty**

For one year from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

## Two Year Limited Warranty (5 Class Product)

For two years from the date of original purchase, this warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

### **Available Second & Third Year Limited Warranty**

In addition to the standard one and two year warranties outlined above, U-Line offers a one year extension of the warranties from the date of purchase, free of charge. To take advantage of this extension, you must register your product with U-Line within 60 days from the date of purchase at u-line.com and provide proof of purchase. Nugget Ice Machine proof of purchase must include the purchase of an in-line water filter and filter head to qualify for this additional limited warranty.

## **Five Year Sealed System Limited Warranty**

For five years from the date of original purchase, U-Line will repair or replace the following parts, labor not included, that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier, and all connecting tubing. All service provided by U-Line under the above warranty must be performed by a U-Line factory authorized servicer, unless otherwise specified by U-Line. Service provided during normal business hours.

#### **Terms**

These warranties apply only to products installed in any one of the fifty states of the United States, the District of Columbia, or the ten provinces of Canada. The warranties do not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service, repair, acts of God, fire, flood or other natural disasters. The product must be installed, operated, and maintained in accordance with your product's User Guide.

The remedies described above for each warranty are the only ones that U-Line will provide, either under these warranties or under any warranty arising by operation of law. U-Line will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranty, whether express, implied, or statutory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty that may be implied in connection with your purchase or use of the product, including any warranty of *merchantability* or any warranty *fit for a particular purpose* is limited to the duration of these warranties, and only extends to five years in duration for the parts described in the section related to the five year limited warranty above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

- The warranties only apply to the original purchaser and are non-transferable.
- The second, third, and five year warranties cover products installed and used for normal residential or designated marine use only.
- · The warranties apply to units operated outside only if designed for outdoor use by model and serial number.
- U-Line Commercial products are covered by the one year and 5 year limited warranties and are not eligible for the second and third year limited warranties.
- Replacement water filters, light bulbs, and other consumable parts are not covered by these warranties.
- The start of U-Line's obligation is limited to four years after the shipment date from U-Line.
- In-home instruction on how to use your product is not covered by these warranties.
- Food, beverage, and medicine loss are not covered by these warranties.
- If the product is located in an area where U-Line factory authorized service is not available, you may be responsible for a trip charge or you may be required to bring the product to a U-Line factory authorized service location at your own cost and expense.
- Units purchased after use as floor displays, and/or certified reconditioned units, are covered by the limited one year warranty only
  and no coverage is provided for cosmetic defects.
- Signal issues related to Wi-Fi connectivity are not covered by these warranties.

For parts and service assistance, or to find U-Line factory authorized service near you, contact U-Line: 8900 N. 55<sup>th</sup> Street, Milwaukee, WI 53223 • u-line.com • onlineservice@u-line.com • +1.414.354.0300